

WOW! Named as Top ISP in *PCMag's* 2021 Readers' Choice Awards

Leading broadband provider ranked in the top 10 for exceptional customer satisfaction ratings

Englewood, Colo. – October 26, 2021 – [WOW! Internet, Cable & Phone](#) (NYSE: WOW), a leading broadband services provider, was included in *PCMag's* [Readers' Choice 2021: Internet Service Providers](#) list. WOW! ranked in the top 10 internet service providers (ISPs) based on *PCMag* reader measurements of overall satisfaction. Readers also ranked their providers across several other categories including cost/value, reliability, speed, ease of use, tech support, customer service, repairs and likelihood to recommend — all of which WOW! received high scores compared to most of its competitors.

Among the providers making the list, WOW! came in above the average score for overall satisfaction at 7.7 beating out key industry players such as Xfinity, Spectrum, Mediacom and Cox. This rating not only points to WOW!'s consistent commitment to delivering stellar customer service, but further signifies the company's dedication to providing its customers with reliable and affordable internet. WOW! previously ranked in the top 10 in the [Readers' Choice Awards 2020: Internet Service Providers](#) list as well.

“WOW! continues to provide customers with reliable, accessible and fast broadband solutions, especially during such unprecedented times as these, making this an incredibly important recognition for us,” said Teresa Elder, CEO of WOW!. “Our teams dedicate themselves to delivering the technology and solutions that matter most to our customers. We are grateful to be among *PCMag's* Readers' Choice for internet service providers, and are proud to provide pleasantly surprising experiences to our customers for years to come.”

PCMag's Readers' Choice surveys are distributed to the site's community members to assess providers. Respondents are asked only to rate products and services they actually use and are asked questions about their overall satisfaction with the products and their reliability. Respondents are also asked to rate features and to quantify experiences with technical support and repairs within the past 12 months. There is a requisite of at least 50 responses needed to be included on the list. More about the methodology can be found [here](#).

To learn more about WOW!, please visit www.wowway.com.

About WOW! Internet, Cable & Phone

WOW! is one of the nation's leading broadband providers, with an efficient, high-performing network that passes 2.5 million residential, business and wholesale consumers. WOW! provides services in 17 markets, primarily in the Midwest and Southeast, including Illinois, Michigan, Indiana, Maryland, Alabama, Tennessee, South Carolina, Florida and Georgia. With an expansive portfolio of advanced services, including high-speed Internet services, cable TV, phone, business data, voice and cloud services, the company is dedicated to providing outstanding service at affordable prices. WOW! also serves as a leader in exceptional human resources practices, having been recognized seven times by the National Association for

Business Resources as a Best & Brightest Company to Work For, winning the award for the last three consecutive years. Visit wowway.com for more information.

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