



WOW! Commits to Restoring Internet, TV and Phone Services in Bay County

Bay County, FL. – October 19, 2018 – [WOW! Internet, Cable & Phone](#) (NYSE: WOW), a leading broadband and communications service provider, voiced its commitment to rebuilding its network and is reporting progress in its efforts to restore internet, TV and phone services to its customers in Bay County and Inlet Beach after sustaining significant network damage from Hurricane Michael.

Access to many of the municipalities in Bay County has improved but commercial power remains down in many areas of the county. In Panama City Beach, where power has largely been restored, WOW! technicians and engineers are designing alternate fiber routes to by-pass the most severely damaged parts of the network. WOW! expects to have services restored to its Panama City Beach and Inlet Beach customers in five to seven days.

“We know how important communication services are to our customers and we are committed to rebuilding our network,” said Teresa Elder, CEO at WOW!. “WOW! engineers and technicians are working tirelessly to clear debris, find alternate solutions and repair miles of destroyed fiber. We are fully committed to Bay County and are working to reconnect our families, friends and neighbors to their world.”

WOW! has received local government approval to allow alternating work crews to operate 24 hour shifts which will speed efforts to repair the network and restore services. WOW! will continue to send updates as we restore services to each community.

The best way for customers to contact WOW! for more information, or to report an outage, is to visit wowway.com or to call 1-855-4-WOW-WAY for recorded real-time updates. The company is also providing updates on Twitter and Facebook.

About WOW! Internet, Cable & Phone

WOW! is one of the nation’s leading broadband providers, with a service area that passes over three million residential, business and wholesale consumers. WOW! provides service in 19 markets, primarily in the Midwest and Southeast, including Illinois, Michigan, Indiana, Ohio, Maryland, Alabama, Tennessee, South Carolina, Florida and Georgia. With an expansive portfolio of advanced services including high-speed Internet services, cable TV, phone, business data, voice, and cloud services, the company is dedicated to providing outstanding service at affordable prices. Visit wowway.com for more information.

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