



KNOLOGY TOTAL
COMMUNICATIONS, INC.D/B/A
KNOLOGY D/B/A WOW!
INTERNET CABLE AND PHONE

PRICELIST



JULY 1, 2017

KNOLOGY TOTAL COMMUNICATIONS, INC

PRICE LIST
OF
KNOLOGY TOTAL COMMUNICATIONS, INC., d/b/a KNOLOGY or
d/b/a *WOW! Internet, Cable and Phone*
CONSISTING
OF
SCHEDULE OF RATES,
RULES AND REGULATIONS
FOR
TELEPHONE SERVICE WITHIN THE STATE OF ALABAMA
Ashford, Cottonwood, and Gordon
(Areas to Which Rate, Terms and Conditions Apply)

ISSUED BY: Arlene Morgan, Director of Regulatory Compliance

ADDRESS: 2660 Montgomery Highway Dothan, Alabama 36303

ALABAMA PUBLIC SERVICE COMMISSION

July 1, 2017

Issue Date: November 1, 2016

Effective Date: December 2, 2016

Issued by: Arlene Morgan

Title: Director of Regulatory Compliance

GENERAL SUBSCRIBER SERVICES PRICE LIST

KNOLOGY TOTAL COMMUNICATIONS, INC., d/b/a Knology
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S1. RATE SUMMARY

This schedule provides the summary of rates and charges and makes reference to the Price list schedules where more detailed information may be found.

<u>Service</u>	<u>Section</u>	<u>Monthly Charge</u>
Access Line for COCOT	8	\$51.77
Central Office Charge	6	\$20.00/visit
Concession Rate	2	up to \$25.00/mo.
Construction Charges	12	various
Custom Calling Services	7	
Call Waiting	7	\$3.50
Three-Way Calling	7	\$4.00
Speed Calling (8 Code)	7	\$3.50
Speed Calling (30 Code)	7	\$3.50
Call Forwarding	7	\$3.50
Call Forwarding-Remote	7	\$6.00
Warmline	7	\$2.00
Do Not Disturb	7	\$1.50
Directory Assistance - Local	2	\$1.50
Payphone		\$0.25
Directory Listings	27	\$0.00

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S1. RATE SUMMARY

<u>Service</u>	<u>Section</u>	<u>Monthly Charge</u>
Individual Business - Tone	2	\$32.60
Individual Residence - Tone	2	\$16.30
Insufficient Funds Check	6	\$30.00
Interrupt	2	\$ 5.00
Joint Use	7	50% of appl. business rate
Key System - Tone	11	\$40.19
Mobile Telephone Service	9	\$25.00
MTS Service	4	various
Network Interface Charge	6	\$ 7.50
Off-premises Station Service		
First mile	7	\$ 4.00
Per additional ¼ mile	7	\$ 0.75
Public Telephone	8	\$ 0.25
Public Telephone Toll Screening	8	\$ 2.00
Reconnect Charge	6	\$32.00
(Service Order plus Central Office Work Charge)		

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Section 1
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Cancels Original Sheet 2

S1. RATE SUMMARY

<u>Service</u>	<u>Section</u>	<u>Monthly Charge</u>
Semi-Public Telephone	8	\$ 0.25
Service Order Charges	6	\$12.00
Three Way Calling	7	\$ 4.00
Toll Restriction	7	\$ 2.00
Verification	2	\$ 2.50

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S2. BASIC LOCAL EXCHANGE SERVICE

S2.1 GENERAL

- A. Basic local telephone service is provided by means of station, wire, switching and other facilities, and plant and equipment to enable the establishment of telephone communications between stations in the same or different exchanges at monthly rates applies under a group rate system. The facilities used to provide such basic local telephone service are also used in the furnishing of toll telephone services at rates applicable for such services.
- B. The base rate area and exchange service area for each areas for each exchange are on maps located in Section 29 of this Price list.
- C. The rates for service not specifically shown in this section are presented in other sections of this Price list.

S2.2 BASIC LOCAL SERVICE RATE GROUPS

Not Applicable

S2.3 REGROUPING

Not Applicable

S2.4 ALPHABETICAL LISTING OF EXCHANGES

Ashford	899
Cottonwood	691
Gordon	522

S2.5 LOCAL CALLING AREAS

<u>Exchange</u>		<u>Exchanges in</u>	<u>Local Calling Area</u>
Ashford	899	Ashford	899
Cottonwood	691	Cottonwood	691
Gordon	522	Gordon	522

S2.6 AUTHORIZATION

Not applicable.

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S2. BASIC LOCAL EXCHANGE SERVICE

S2.7 BASIC LOCAL EXCHANGE RATES (per line)*

Business

<u>Exchange Name</u>	<u>One Party Tone</u>
----------------------	---------------------------

Ashford	\$32.60
---------	---------

Cottonwood	\$32.60
------------	---------

Gordon	\$32.60
--------	---------

Residence

<u>Exchange Name</u>	<u>One Party Tone</u>
----------------------	---------------------------

Ashford	\$16.30
---------	---------

Cottonwood	\$16.30
------------	---------

Gordon	\$16.30
--------	---------

*The Basic Service Rates listed do not include any federal, state or local fees or taxes, including without limitation, E-911 charges and the \$0.15 dual-party relay surcharge, which shall be shown separately on a customer's bill.

S2.8 ZONE CHARGES (MILEAGE CHARGES)

Not Applicable.

S2.9 EXCHANGE REGRADING

Not Applicable.

S2.10 EXTENDED AREA SERVICE

A. General

Extended Area Service will be implemented between those exchanges which meet all criteria and conditions as set forth by the Alabama Public Service Commission in the Special Telephone Rules, Rule T-24.

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S2. BASIC LOCAL EXCHANGE SERVICE

S2.11 LOCAL DIRECTORY ASSISTANCE

A. GENERAL

- a. a name to get telephone number, and/or directory address; and or
- b. a telephone number to get name, and/or directory address, except in instances where customers have specified that these items not be disclosed by telephone number requests.

B. CONDITIONS

- a. The charges specified below will be applicable to all subscribers except for:
 - 1.) residence customers who are unable to use telephone directory because of visual or physical handicap which can be confirmed by a physician, appropriate group or agency.
 - 2.) calls from public and semi-public coin telephones.
- b. For charging purposes, a call to local Directory Assistance Service is defined as a call:
 - 1.) resulting in obtaining no name, address, and/or telephone number for a maximum of two subscribers; or
 - 2.) resulting in obtaining no name, address, and telephone number because there was no such listing or there was a special customer request to not disclose the customer's name and address.
- c. For residence customers, there will be a local allowance of four (4) calls per month at no charge for each residence main line service. This call allowance is not transferable between separate accounts, even for the same customer.
- d. A Local Directory Assistance Service Surcharge, as specified in C below, will be applicable to all calls to Local Directory Assistance Service handled by the operator ("0"), provided that the "0" operator is not the only source for local directory assistance, or dialed by the customer ("0+").

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S2. BASIC LOCAL EXCHANGE SERVICE

S2.11 LOCAL DIRECTORY ASSISTANCE (Cont'd)

B. CONDITIONS (Cont'd)

e. There will be a charge for all customer calls to Local Directory Assistance Service, except as specified in B.a. and B.c.

f. An unused monthly residence local allowance, as described in B.c., will not be credited to the customer's account in any other month service is rendered.

C. Rates

Directory Assistance Service Charge \$1.50 per call

Directory Assistance Service Surcharge \$1.50 per call

Directory Assistance Service Surcharge
from a customer-owned, coin operated
telephone (COCOTS) (Intrastate-only) \$0.25 Per call

S2.12 OPERATOR ASSISTED LOCAL CALLS AND LOCAL CALLING CARD SERVICE

A. General

For any Dial Calling Card Station, Operator Station or Person-To-Person message completed within the Local Calling Area, the appropriate service charge specified in this Price list will be applied except as specified below.

B. Application Of Charges

1. The appropriate service charge, as specified in S2.12.C following, will be applied to each completed call except:
 - a. for calls to the Company for official telephone business,
 - b. for emergency calls to agency type telephone numbers such as to those agencies of the federal, state or local government which have the capability and legal authority to provide aid in emergency situations and to any emergency medical number,
 - c. when the caller identifies himself as being handicapped and unable to place the call due to his handicap,

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S2. BASIC LOCAL EXCHANGE SERVICE

S2.12 OPERATOR ASSISTED LOCAL CALLS AND LOCAL CALLING CARD SERVICE
(Cont'd)

B. Application of Charges (Cont'd)

1. (Cont'd)

- d. when the caller advises he has had service trouble in reaching the terminating number,
 - e. for local emergency calls from a coin station,
 - f. for station-paid calls from hotel guests, or
2. The call may be billed to the originating telephone, calling card, third number, collect, or any other Company-approved identification number.

C. Rates And Charges

1. The following charges for operator system served local calls apply in addition to the local dial rates:

a. Billing Surcharges - Automated

(1) Station to Station	\$3.25
(2) Third Party	\$3.35
(3) Calling or Bank card (Bong only)	\$3.25
(4) Calling or Bank card (Full)	\$3.25
(5) Collect	\$3.25

b. Billing Surcharges - Live Operator

(1) Station to Station	\$4.50
(2) Third Party	\$4.50
(3) Calling or Bank Card	\$3.25
(3) Collect	\$4.50

c. Billing Surcharges - Person to Person

(1) Station to Station	\$6.25
(2) Third Party	\$6.25
(3) Calling or Bank Card	\$6.25
(4) Collect	\$6.25

2. Conversation Charges

a. First minute	\$0.49
b. Each additional minute	\$0.49

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S2. BASIC LOCAL EXCHANGE SERVICE

S2.12 OPERATOR ASSISTED LOCAL CALLS AND LOCAL CALLING CARD SERVICE
(Cont'd)

D. Operator Assisted Premium Plan

A premium is defined as a commission applicable to surcharge revenue associated with local operator assisted call requests sent to the Company by the customer. Such premiums may be payable to subscribing customers based on the Company's surcharge revenue generated by said calls.

These calls must:

1. originate from a telephone line associated with the customer's account,
2. originate and terminate in the same Basic Local Calling Area,
3. be carried and completed by the Company via Company facilities and
4. be billed by the Company.

In the event the company billing records used to determine the premiums are destroyed or lost, the Company shall not be liable for payments of premiums on such lost data.

S2.13 LOCAL OPERATOR VERIFICATION/INTERRUPTION SERVICE

A. General

Verification Service provides operator assistance in determining if a called line is in use. Interruption Service provides for operator interruption of voice conversation in progress on a called line to advise the interrupted subscriber that the interrupting party has an emergency need to reach him. Data use of a subscriber line will be verified, but not interrupted. The customer may request these services for a charge, where facilities are available, by calling the "0" operator.

B. Application of Charges

1. The charges specified in Section S2.13.C will apply to all requests except
 - a. emergency requests from official emergency agencies when the request is received on an agency line from agency personnel;

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S2. BASIC LOCAL EXCHANGE SERVICE

S2.13 LOCAL OPERATOR VERIFICATION/INTERRUPTION SERVICE (Cont'd)

B. Application of Charges (Cont'd)

1. (Cont'd)

b. emergency requests in which the caller identifies that the request is to one of the following:

- (1) an official public emergency agency,
- (2) an emergency medical number, or
- (3) a privately endowed and operated suicide, drug, alcohol, or runaway crisis reporting center; or

c. requests in which the operator encounters a trouble condition or has reason to believe a trouble condition exists.

C. Rates

1. Verification Charge - applies each time the operator verifies that a line is in use. \$2.50
2. Interruption Charge - applies each time the operator interrupts voice conversation in progress and does not depend on whether the called-party agrees to release the line. \$5.00
3. If an operator both verifies the condition of the line and interrupts conversation on the same request, only the interrupt charge applies.
4. The charges for Verify/Interrupt Service are in addition to any applicable message rates.

S2.14 DUAL PARTY RELAY SERVICE

A. The Company is charging a \$0.15 surcharge for Dual Party Relay Service, which is reflected in the customer's total bill, as ordered by the Alabama Public Service Commission in Dockets U3089 and 20906.

B. Application

For the purposes of this Section, the following definitions, rules and regulations are applicable, in addition to the definitions contained in Section 26 and to the rules and regulations contained in Section 25 of this Price List. In the event of any conflict between the provisions of this Section and the provisions of Sections 25 and 26, then the provisions of this Section shall prevail.

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S2. BASIC LOCAL EXCHANGE SERVICE

S2.14 DUAL PARTY RELAY SERVICE (Cont'd)

C. Description of Service

Dual Party Relay permits the hearing and speech impaired users of Telecommunications Devices for the Deaf (TDD) to communicate with users of ordinary telephones. Communication takes place when a communications assistant relays conversations (voice to TDD or TDD to voice). These calls are between one party who must communicate by means of a TDD and another who communicates by means of an ordinary telephone. Messages are rated from the rate center of the calling party to the rate center of the called party.

D. Definitions

Alabama Relay Center - A center located at a predetermined point outside the Company's Network, staffed with communications assistants of a predetermined carrier, which permits the hearing and speech impaired users of Telecommunications Devices for the Deaf (TDD) to communicate with users of ordinary telephones.

Bill to Third Party - A billing arrangement which permits a long distance "voice to TDD" or "TDD to voice" call to be charged to an authorized station, as determined by the Company, other than the station originating the call or the station where the call is terminated. These calls may be billed only to a third number within Alabama.

Person-To-Person Call - A MTS (Long Distance Message Telecommunications Service) class of service where the person originating the "voice to TDD" or "TDD to voice" call specifies to the communications assistant at the Alabama Relay Center a particular person to be reached. When the person originating such a call agrees to talk to anyone other than the one specified, the classification of the call remains person to person.

Station-To-Station Call - A MTS (Long Distance Message Telecommunications Service) class of service where the person originating the "voice to TDD or TDD to voice" call gives to the communications assistant at the Alabama Relay Center the telephone number of the desired station, and does not specify a particular person to be reached.

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S2. BASIC LOCAL EXCHANGE SERVICE

S2.14 DUAL PARTY RELAY SERVICE (Cont'd)

D. Definitions (Cont'd)

1. "Dial Station" is that Station-to-Station Service in which a call is dialed by the customer, except when an operator assists in the completion of calls between hearing and speech impaired Customers who use Telecommunications Devices for the Deaf (TDD), and users of ordinary telephones.
2. "Customer Dialed Calling Card Station" is that Station-to-Station service in which a call is dialed by the customer, except when an operator assists in the completion of calls between hearing and speech impaired Customers who use Telecommunications Devices for the Deaf (TDD), and users of ordinary telephones.

The use of this calling service limits the billing of calls through the Alabama Relay Center to an Alabama Calling Card Number.

E. Restrictions

The following calls may not be placed through the Alabama Relay Center:

- Calls to 976, 900 or 700 numbers.
- Calls to time or weather recorded messages.
- Calls to other informational recordings.
- Station sent paid calls from coin telephones.
- Operator handled conference service and other teleconference calls.
- All calls billed to Cards (i.e., Credit Cards and Calling Cards) other than those assigned by the telephone company.

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S2. BASIC LOCAL EXCHANGE SERVICE

S2.15 LIFELINE ASSISTANCE PROGRAM

Consistent with Federal Communications Commission (FCC) Rules, 47 C.F.R. Section 54.101, Lifeline Assistance is a government assistance program developed to reduce rates for primary residential telephone service or residential broadband service to qualifying subscribers who receive income-based benefits. The Company participates in this program to increase the availability of telecommunications services and broadband internet access services (broadband) to all consumers in its service areas.

A. General

Lifeline Assistance reduces an eligible residential customer's monthly rates for either local telephone service or broadband service. If an eligible customer chooses the support for local telephone service, then an eligible customer receives a federally subsidized credit toward the monthly cost of basic telephone service toward the residential access line rate. If an eligible customer chooses the support for broadband service, then an eligible customer receives a federally subsidized credit toward the monthly cost of broadband service toward the residential broadband service rate.

B. Regulations

To constitute a qualifying low-income customer eligible to receive Lifeline services, a customer must meet the requirements set forth in either paragraph 1. or 2. below:

1. A customer's household income must be at or below 135% of the Federal Poverty Guidelines for a household of that size;
 - a. For purposes of these rules, "income" is defined as all income actually received by all members of a household. This includes salary before deductions for taxes, public assistance benefits, social security payments, pensions, unemployment compensation, veteran's benefits, inheritances, alimony, child support payments, worker's compensation benefits, gifts, lottery winnings, and the like. The only exceptions are student financial aid, military housing and cost-of-living allowances, irregular income from occasional small jobs such as baby-sitting or lawn mowing, and the like.

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KNOLOGY TOTAL COMMUNICATIONS, INC., d/b/a Knology
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S2. BASIC LOCAL EXCHANGE SERVICE

S2.15 LIFELINE ASSISTANCE PROGRAM (Cont'd)

B. Regulations (Cont'd)

1. (Cont'd)

b. A "household" is any individual or group of individuals who are living together at the same address as one economic unit. A household may include related and unrelated persons. An "economic unit" consists of all adult individuals contributing to and sharing in the income and expenses of a household. An adult is any person eighteen (18) years or older. If an adult has no or minimal income, and lives with someone who provides financial support to him/her, both people shall be considered part of the same household. Children under the age of eighteen (18) living with their parents or guardians are considered to be part of the same household as their parents or guardians.

2. Lifeline Assistance is also available to all residential customers who participate in any of the following low income assistance programs. A subscriber will also be considered to be eligible even if he does not personally participate in any of the following programs, so long as an individual who lives in his household, and for whom he is financially responsible, does participate in at least one of these programs:

- (a) Supplemental Security Income (SSI)
- (b) Supplemental Nutrition Assistance Program (SNAP)
- (c) Medicaid
- (d) Federal Public Housing Assistance (FPHA)
- (e) Veterans Pension and Survivors Benefit Programs

3. In addition to meeting the qualifications provided in paragraph 1. or 2. of this section, in order to constitute a qualifying low-income customer, a customer must not already be receiving a Lifeline service (voice or broadband from either a wireless provider or a fixed provider), and there must not be anyone else in the subscriber's household subscribed to a Lifeline service (voice or broadband from either a wireless provider or fixed provider). Furthermore, a customer must subscribe to broadband service that meets the minimum service standards set forth in Section 54.408 of the FCC Rules.

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S2. BASIC LOCAL EXCHANGE SERVICE

S2.15 LIFELINE ASSISTANCE PROGRAM (Cont'd)

B. Regulations (Cont'd)

4. Until the National Lifeline Eligibility Verifier has been implemented in the state, qualifying subscribers must provide the Company with acceptable documentation as proof of their eligibility to receive Lifeline service under the income-based or program-based requirements. The Company will confirm a subscriber's continued eligibility to receive Lifeline service on an annual basis by requiring the subscriber to sign a certification as to his/her present qualifications for Lifeline service. Upon a determination of ineligibility, the credit will be discontinued on the bill if the customer fails to provide proof of eligibility within thirty (30) days following written notification to the customer.
5. If the Company receives notification from the program administrator that the subscriber is receiving Lifeline service from another eligible telecommunications carrier or that more than one member of a subscriber's household is receiving Lifeline service, the subscriber will be de-enrolled from Lifeline Assistance without notice within five (5) business days following the Company's receipt of that notice.
6. The Company will process all applications and apply the appropriate credit on the customer's monthly bill. A secondary service charge is not applicable for existing customers who subscribe to Lifeline Assistance.
7. As a participant in Lifeline Assistance, customers are eligible to receive Toll Limitation Service at no charge. This service will only be provided at the customer's request.
8. Local service deposit requirements will be waived for customers who voluntarily receive Toll Limitation Service.

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S2. BASIC LOCAL EXCHANGE SERVICE

S2.15 LIFELINE ASSISTANCE PROGRAM (Cont'd)

B. Regulations (Cont'd)

9. Participants in Lifeline Assistance shall not be disconnected from Local Service for non-payment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges. Lifeline Assistance will not be connected if an outstanding balance is owed by the customer for local service.
10. If an eligible customer chooses the support for local telephone service, the partial payments that are received from Lifeline customers will first be applied to local service charges and then to any outstanding toll charges.
11. One low income credit is available per household and is applicable to the primary residential connection only.
12. A telephone service Lifeline customer may subscribe to any local service offering available to other residential customers.
13. Lifeline subscribers may apply their Lifeline discount to the Company's family shared calling plans and to bundled service packages or packages containing optional calling features available to Lifeline customers. The calling plan must be in the name of the eligible subscriber, and a household may receive only one Lifeline supported service. Partial payments from Lifeline subscribers purchasing bundled packages or packages containing optional calling features will first be applied to pay down the allocated price of the Lifeline voice services.

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S2. BASIC LOCAL EXCHANGE SERVICE

S2.16 LIFELINE ASSISTANCE PROGRAM (Continued)

C. Credits

1. Voice Telephone Service

- a. The following monthly credits will apply for each customer eligible for Lifeline Assistance.

a)	Federal Credit	<u>Monthly Credit</u>
		\$ 9.25

- b. Credit amount will not exceed the basic charge for local telephone service, which includes the Subscriber Line Charge, access line and local usage.

- c. Pursuant to FCC Rules 47. C.F.R. Section 54.403, stand-alone voice service with broadband below the minimum standards set forth in Section 54.408 of the FCC Rules will be phased out as described below.

- (i)Beginning 12/1/2019 - the support amount will be \$7.25 per month
(ii)Beginning 12/1/2020 - the support amount will be \$5.25 per month
(iii)Beginning 12/1/2021 - the support amount will be \$0.00 (see Note 1)

Note 1: The support amount for standalone voice service, or Voice service not bundled with broadband which meets The minimum standards set forth in Section 54.408, Provided by a provider in a census block will remain at \$5.25

2. Broadband Service

- a. The following monthly credit will apply for each customer eligible for Lifeline Assistance who chooses to apply its Lifeline Assistance to broadband service.

a)	Federal Credit	<u>Monthly Credit</u>
		\$ 9.25

- b. Credit amount will not exceed the basic charge for broadband service.

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S2. BASIC LOCAL EXCHANGE SERVICE

S2.16 ALABAMA LATA-WIDE CALLING PLAN

A. General

The Alabama LATA-Wide Calling Plan is a seven-digit or ten-digit calling plan that provides one-way calling for customers in the Ashford, Cottonwood and Gordon exchanges to all exchanges within the LATA in which they reside.

B. Regulations

1. The LATA-Wide Calling Plan is available to residential and business customers.
2. LATA-Wide calling provides residential customers with the option to (1) subscribe to a Usage Option Enhanced for a flat monthly rate plus a per minute rate, (2) subscribe to a Block of Time plus a per minute rate for minutes over the Block of Time or (3) Bundle with any current Knology Long Distance Plans.
3. LATA-Wide calling is provided to business customers when bundled with any current Knology Long Distance Plans.
4. The LATA-Wide Block of Time Plan provides calling for residential voice service only. Calls not consistent with residential voice applications, such as Internet access services, commercial facsimile or auto-dialing, permanent call forwarding, three-way calling, resale, telemarketing, or other non-residential use will be billed at the per minute rate used for minutes over the Block of Time.
5. The same Lifeline credits that are applied for regular Residential One-Party service will apply for Lifeline customers that choose to subscribe to the LATA-Wide Call plan.
6. All non-recurring charges are waived for the initial subscription to this plan. Nonrecurring charges will apply on subsequent call plan changes.

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S2. BASIC LOCAL EXCHANGE SERVICE

S2.16 ALABAMA LATA-WIDE CALLING PLAN (Cont'd)

C. Residential Rates

	<u>Rate</u> <u>Per Month</u>	<u>Rate</u> <u>Per Minute</u>
1. LATA-Wide Enhanced Option Plan	\$18.30*	\$0.07
2. Clever Choice Area Calling (1200 Minute Block) Description in Section 7.7.	\$38.30*	\$0.05
3. Bundled with Knology Long Distance		
Simple 10	N/A	\$0.10
Sensible 7	N/A	\$0.07
Flat 5	N/A	\$0.05

*This rate includes the Residential One-Party rate as identified in Section 2.7 of the Company's General Subscriber Services Tariff.

D. Business Rates

	<u>Rate</u> <u>Per Month</u>	<u>Rate</u> <u>Per Minute</u>
1. Bundled with Knology Long Distance		
Business Flat 12	N/A	\$0.12
Business Sensible 7	N/A	\$0.07
Business Flat 5	N/A	\$0.05

E. Per Minute Default Plans

	<u>Rate</u> <u>Per Month</u>	<u>Rate</u> <u>Per Minute</u>
1. Residence	N/A	\$0.15
2. Business	N/A	\$0.15

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S2. BASIC LOCAL EXCHANGE SERVICE

S2.17 CONCESSION SERVICE

A. General

Employees' Telephone Service is offered to all non-probationary employees at their residence when such service is provided by this Company.

B. Conditions

1. Employees' Telephone Service at their residence is available to all full time employees of the Company after the probationary period.
2. One primary listing may be provided in the name of the employee (except that the listing of a married woman may be in her or her husband's name.)

C. Rates

1. A credit up to \$25.00 a month is provided to employees to be applied against the residence rate for exchange services and zone charges.
2. Service may be furnished by the Company at its expense in the residence of employees, when in its judgment, the interests of the Company in rendering continuous service to the public will be advanced, and shall be limited to employees who are frequently contacted at their residence outside of regular office hours concerning affairs relating to the business of the Company.

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S3. RESERVED FOR FUTURE USE

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S4. MESSAGE TELECOMMUNICATIONS SERVICE

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S4. MESSAGE TELECOMMUNICATIONS SERVICE

S4.1 OPTIONAL CALLING PLANS

A. Description of Service

1. General

Optional Calling Plans are specific area calling plans applicable to intrastate subscriber-dialed, station-to-station sent, paid area calling messages placed from the Optional Calling Plan subscriber's telephone to stations in the prescribed terminating exchange, exchanges or area.

B. Rate

1. County Seat Calling

a. County Seat Calling Service will be offered when associated with residence individual line, in the exchanges listed in b. following.

b. Monthly Charges

<u>Subscriber's Exchange</u>	<u>Terminating Exchange (County Seat Exchange)</u>	<u>24 Hours Per Day, 7 Days Per Week 1st Hr. or Fraction Thereof</u>	<u>Additional 1/10 Hr. or Fraction Thereof</u>
Ashford	Dothan	\$3.00	\$.30
Cottonwood	Dothan	\$3.00	\$.30
Gordon, Al	Dothan	\$3.00	\$.30

S4.2 INTERSTATE LONG DISTANCE OPERATOR SERVICES

A. General

1. The following charges for operator system served interstate long distance calls apply in addition to the local dial rates:

a. Billing Surcharges - Automated

(1) Station to Station	\$5.99
(2) Third Party	\$6.99
(3) Calling or Bank card (Bong only)	\$4.99
(4) Calling or Bank card (Full)	\$5.99
(5) Collect	\$5.99

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S4. MESSAGE TELECOMMUNICATIONS SERVICE

S4.2 INTERSTATE LONG DISTANCE OPERATOR SERVICES (Cont'd)

A. General (Cont'd)

1. (Cont'd)

b. Billing Surcharges - Live Operator

(1)	Station to Station	\$7.50
(2)	Third Party	\$9.99
(3)	Calling or Bank Card	\$7.50
(3)	Collect	\$7.50

c. Billing Surcharges - Person to Person

(1)	Station to Station	\$12.50
(2)	Third Party	\$12.50
(3)	Calling or Bank Card	\$12.50
(4)	Collect	\$12.50

2. Conversation Charges

a.	First minute	\$1.15
b.	Each additional minute	\$1.15

S4.3 INTRASTATE LONG DISTANCE OPERATOR SERVICES

A. General

1. The following charges for operator system served intrastate long distance calls apply in addition to the local dial rates:

a. Billing Surcharges - Automated

(1)	Station to Station	\$3.25
(2)	Third Party	\$3.35
(3)	Calling or Bank card (Bong only)	\$2.35
(4)	Calling or Bank card (Full)	\$3.25
(5)	Collect	\$3.25

b. Billing Surcharges - Live Operator

(1)	Station to Station	\$4.50
(2)	Third Party	\$4.50
(3)	Calling or Bank Card	\$3.25
(3)	Collect	\$4.50

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S4. MESSAGE TELECOMMUNICATIONS SERVICE

S4.3 INTRASTATE LONG DISTANCE OPERATOR SERVICES (Cont'd)

A. General (Cont'd)

1. (Cont'd)

c. Billing Surcharges - Person to Person

(1) Station to Station	\$6.25
(2) Third Party	\$6.25
(3) Calling or Bank Card	\$6.25
(4) Collect	\$6.25

2. Conversation Charges

a. First minute	\$0.49
b. Each additional minute	\$0.49

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S5. RESERVED FOR FUTURE USE

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S6. SERVICE CONNECTION CHARGES

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S6. SERVICE CONNECTION CHARGES

S6.1 GENERAL

- A. Service charges are the nonrecurring charges applied to the services ordered or connected to service at the customer's request. These include charges for initial commencement of service, changes, restoration, and rearranging of service or facilities.
- B. Service charges may be paid under one of the following plans, at the option of the subscriber.
 - 1. Plan 1 - Payment in full at the time service is requested.
 - 2. Plan 2 - Payment in full, on first month's billing.
 - 3. Plan 3 - Time payment of Service Connection Charges, over a period of 4 months. Service charges may be paid in monthly installments of not less than \$10.00 if the total service charge is more than \$36.00. In the event service is terminated prior to the 4 months period, all outstanding amounts will become due and payable immediately.
- C. In all cases where special or unusual construction or installation is required, such charges are in addition to the prescribed service charges.

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Original Sheet 2

S6. SERVICE CONNECTION CHARGES

S6.2 DEFINITIONS

- A. Service Order Work Charge: The charge that applies for work performed by the Company in connection with the receiving, recording and processing of customer requests for service.
- B. Central Office Work Charge: The charge applied to work associated with testing and connection functions required within the central office.
- C. Network Interface Charge: This charge is applicable for work performed by the Company in connection with the installation of a network interface.
- D. Returned Check Charge: The charge applied to each insufficient funds check returned.

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S6. SERVICE CONNECTION CHARGES

S6.2 DEFINITIONS (Cont'd)

- E. Restoration and Suspension Charge: The charge applied for restoration of service after suspension for nonpayment or to the suspension of service temporarily at the request of the customer.
- F. Termination Charge: The charge applied when a customer discontinues an item of service or equipment prior to the expiration for the initial service period designated for such item.
- G. Number Change Charge: The charge applied when a customer requests a change in the customer's telephone number.
- H. Maintenance of Service Charge: The charge applied to each visit by the Company to the customer's premises where a service difficulty or trouble report results from customer-provided equipment, unless the maintenance responsibility rests with the Company because of a maintenance contract.

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Original Sheet 4

S6. SERVICE CONNECTION CHARGES

S6.3 APPLICATION OF SERVICE CHARGES

A. General

1. Service charges as used herein and in other sections of this Price list are applicable to the ordering, connecting, moving, changing, rearranging and furnishing of telephone service and other telephone facilities and service. The charges apply as follows except as provided hereinafter in other sections of this Price list and/or the Company's Tariff, as applicable.
2. Service order charges are applicable to the following services:
 - a. All classes of Basic Local Exchange Service
 - b. Coin Telephone Service
 - c. Telephone Answering Service
 - d. Mobile Telephone Service
 - e. Private Branch Exchange Service
 - f. Key and Push Button Service
 - g. Wide Area Telecommunications Service
 - h. Directory Listings
 - i. Miscellaneous Service Arrangement and Auxiliary Equipment
3. Where the service desired necessitates the use of more than one item of service subject to the service charge, the total charge is the sum of the separate service charges for each item of service furnished except as hereinafter provided.

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S6. SERVICE CONNECTION CHARGES

S6.3 APPLICATION OF SERVICE CHARGES (Cont'd)

A. General (Cont'd)

4. When service is reestablished at a location which has been destroyed or made untenable by fire, wind or flood, service charges for connection, move or change do not apply when service is reestablished within a reasonable time. If the subscriber desires service at a new location for a temporary period, service charges for connection will apply for the establishment of service at a temporary location, but no service charge will apply when service is reestablished at the former location.
5. Service charges may be paid at the time of application of service or as otherwise provided herein.
6. Where service is established at a concession rate, except employees' concessions, no concession is allowed from the regular service charges.
7. Service charges apply to changing or adding touchtone service, custom calling features, number changes or any other miscellaneous service, as specified in this Price List.

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S6. SERVICE CONNECTION CHARGES

S6.3 APPLICATION OF SERVICE CHARGES (Cont'd)

B. Application

1. Service Order Charge - Applies per customer request for establishment of service, for changes in miscellaneous directory listings, number changes, custom calling features and touchtone service, or for work performed by the Company for the same account. Where more than one account is located at the same premises, work in each individual account will be considered separately.
2. Central Office Work Charge - Applies for work in the central office necessary to effect customer requested changes in service.
3. Network Interface Charge - Applies to the work performed by the Company in connection with installation of a network interface.
4. Restoration and Suspension Charge - This charge is made up of a primary service order charge and Central Office Work Charge.
5. Termination Charge - Applies when a customer terminates a service which bears a basic termination liability prior to the expiration of the initial service period specific for that service.
6. Number Change Charge- Applies when a customer requests a change in the customer's telephone number.
7. Maintenance- Applies to each visit to a customer's premise where service difficulty or trouble report occurs from customer provided equipment.

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Cancels Original Sheet 7

S6. SERVICE CONNECTION CHARGES

S6.4 RATES

	<u>Residence</u>	<u>Business</u>	
A. Service Order Charge	\$12.00	\$12.00	
B. Central Office Work Charge	20.00	20.00	
C. Network Interface Charge	7.50	7.50	
D. Returned Check Charge	30.00	30.00	(I)
E. Restoration and Suspension of Service	Service Order and Central Office Work Charge		
F. Termination Charge	See specific offering in this Price List and/or the Company's Tariff, as applicable.		
G. Number Change Charge	Service Order and Central Office Work Charge		

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.1 TOUCHTONE CALLING SERVICE

A. General

1. Touchtone Calling Service provides for the origination of telephone calls through the use of pushbuttons.
2. The service is available in all exchanges to business and residence subscribers.
3. Touchtone Calling Service requires special central office equipment and will be provided only from central offices where facilities are available.
4. The monthly rate is the combination of the rate for Touchtone service, plus the regular rate applicable to the class of service provided. Upon installation, the appropriate service charges apply.

B. Rates

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
1. Residence -	*	Service Order and Central Office Work Charge
2. Business -	*	Service Order and Central Office Work Charge

* Included in touchtone class of service and rates for basic local telephone service in Section 2 and the Company's Tariff.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.2 CUSTOM CALLING SERVICES

A. Basic Feature Definitions

1. Call Waiting With Cancel - This feature informs you with a burst of tone during a telephone conversation that another call is waiting to be answered. You can answer the call either by depressing the switchhook or by hanging up and being rung back. You are allowed to dial a special code to disable Call Waiting for the duration of one call.
2. Call Forwarding - This feature allows you to dial a special code to have your calls redirected from your telephone number to another telephone number. The feature can be cancelled by dialing another special code. The Call Forwarding customer is responsible for the payment of any applicable message unit charge or direct distance dialed message toll charge for each call between his Call Forwarding telephone and the telephone to which the call is being forwarded. The charge applies to all calls that are answered at the telephone to which the calls are being forwarded, including person-to-person and collect calls, even though they may not be accepted at the answering service.
3. Three-Way Calling - This feature allows you to add a third party to an existing telephone conversation. You can do this by flashing the switchhook to place the original call on hold, dialing the third party, and flashing the switchhook again to create a three-way call.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.2 CUSTOM CALLING SERVICES (Cont'd)

A. Basic Feature Definitions (Cont'd)

4. Speed Calling - This feature allows you to call selected telephone numbers by dialing a one- or two-digit code. There are two types of Speed Calling:

One-Digit (8-Code) Speed Calling allows you to create a list of up to eight frequently dialed numbers which are called by dialing a one-digit code. The one-digit code can be any number from 2 through 9.

Two-Digit (30-Code) Speed Calling allows you to create a list of up to thirty frequently dialed numbers which are called by dialing a two-digit code. The two-digit code can be any number from 20 through 49.

5. Distinctive Ringing - This feature allows your telephone line to have up to three telephone numbers, each having its own unique ringing pattern. You can determine for whom a call is intended by the sound of the ringing pattern. If you also have Call Waiting, each telephone number will have a unique Call Waiting tone. Personal Ringing and Call Waiting Tones are applied as follows:

Main Number - One long ring or tone

Second Number - Two short rings or tones

Third Number - A short, long, short ringing pattern or tone

6. Call Hold - This feature lets you dial a special code and place someone on hold when you want to initiate a second call, or when you need to talk privately with someone else in the room. You can also place a call on hold, hang up, listing for ringing, and retrieve the call from another extension off of the same line.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.2 CUSTOM CALLING SERVICES (Cont'd)

A. Basic Feature Definitions (Cont'd)

7. Call Wake-Up - This feature lets you dial a special code that allows you to program a wake-up time by a 24 hour clock. The telephone will then ring you back at the preprogrammed time.
8. Warm Line - This feature allows a predetermined telephone number to be automatically dialed if you take your telephone off the hook and do not dial any digits within a certain period of time. The time-out interval may be set from 1 to 28 seconds.
9. Remote Access - Call Forwarding - This feature provides a customer the Call Forwarding Variable feature and the capability to activate and deactivate the service remotely from any line/equipment capable of Touch-Tone signaling, rather than only from the base station line. This feature does not require that a courtesy call be completed to the forward-to-telephone number.
10. Do Not Disturb - This feature allows you to receive phone calls only from people to whom you give a PIN (personal identification number. If Do Not Disturb with PIN is activated on your phone, only people that you have selected to give your PIN to will be able to reach you until you deactivate this feature.

B. Advanced Feature Definitions

1. Repeat Dialing - This feature allows you to dial an access code to have your telephone continuously attempt to redial a busy number that you tried to call. When the line is free, you will be alerted with a special ring, and the call will automatically be made. You can also use Repeat Dialing to redial the last number you called.
2. Call Return - This feature allows you to dial a code and have a call automatically returned to the last party who called or attempted to call you if the number is available and the number delivery has not been cancelled.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.2 CUSTOM CALLING SERVICES (Cont'd)

B. Advanced Feature Definitions (Cont'd)

3. Call Trace - This feature allows you to automatically initiate a trace of the last incoming call. After receiving such a call, you simply dial a special code to have the calling party's telephone number printed at the Telephone Company's switching office. By activating the Call Trace feature, the customer automatically authorizes the Telephone Company to store the results of any or all traces initiated by the customer at the Telephone Company's switching office and to release the results of such traces directly to the customer's serving law enforcement agency upon a further request by the customer. The trace record will provide only the incoming telephone number and no way identifies the person(s) actually placing the call(s). The customer must contact the Telephone Company within ten (10) days after activating a call trace or the trace record will be automatically deleted from the system.
4. Caller ID - This feature is allows you to view the calling party's telephone number prior to answering a call. A special customer provided display device on or next to telephone is required to allow you to view the calling number. If the calling telephone number is not available for forwarding to the called party, the customer's display device will record the time and date, and show "OUT OF AREA", and in some cases, dashes (--- ----), for non -available numbers. The calling telephone is unavailable for cellular carrier and interexchange carrier calls.

Any customer subscribing to Caller ID will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.2 CUSTOM CALLING SERVICES (Cont'd)

B. Advanced Feature Definitions (Cont'd)

4. Caller ID (Cont'd)

Telephone numbers are not available on operator handled or credit card calls.

Telephone numbers transmitted via Caller ID are intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this Price List.

- 5. Caller ID Blocking -** This feature allows you to prevent your telephone number from being made available to the party you are calling. There are two types of blocking; (1) per call and (2) per line. Caller ID Blocking per call allows you to prevent the delivery of your number for the duration of one call. To do this, you dial a special code prior to making the call.

This feature will be available, subject to the availability of facilities, without presubscription and at no charge.

Caller ID Blocking per line allows you to prevent the delivery of your number on all calls.

This feature is available only to established shelters of domestic violence intervention agencies and law enforcement agency offices and must be established/removed via a service order.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.2 CUSTOM CALLING SERVICES (Cont'd)

B. Advanced Feature Definitions (Cont'd)

6. Priority Ringing - This feature allows you to program your telephone line to ring with a special ringing pattern whenever you are called by a select list of telephone numbers. Your telephone will ring with a normal ringing pattern for all other calling numbers. If you also have Call Waiting, you will hear a distinctive Call Waiting tone whenever someone on your list calls you while you are on the telephone.
7. Preferred Call Forwarding - This feature allows you to create a list of telephone numbers that are to be forwarded when they call you. When you activate this feature and a call arrives from a telephone number that appears on your list, the call is forwarded.
8. Preferred Call Block - This feature allows you to create a list of specific telephone numbers from which you do not wish to receive calls. Calls from telephone numbers on your list are intercepted and sent to an announcement that informs the caller that you are not receiving any calls at that time. After receiving an offending call, you can dial a special code to add the caller's number to your call Screening List, even if you do not know the calling party's telephone number.
9. Preferred Call Acceptance - This feature allows you to screen incoming calls by creating a list of telephone numbers from which you are willing to accept calls. Calls from numbers not contained on your list are routed to an announcement that informs them that you are not receiving calls at that time.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.2 CUSTOM CALLING SERVICES (Cont'd)

B. Advanced Feature Definitions (Cont'd)

10. Caller ID - Deluxe (Name and Number Delivery)- This feature enables the customer to view on a display unit the calling party Directory Name and Directory Number (DN) on incoming telephone calls. A maximum of 15 characters is allowed for transmission of the calling party Directory Name. When Caller ID - Deluxe is activated on a customer's line, the calling party Directory Name and Directory Number on incoming calls will be displayed on the called CPE during the first long silent interval of the ringing cycle. The date and time of the call is also transmitted to the Caller ID - Deluxe customer.

If the incoming call originates from a customer provided or Company Public Telephone or a Company provided Semi-Public Telephone, the name information transmitted will always be "Pay Phone."

If the incoming call is from a caller who subscribes to Distinctive Ringing service, the name and number transmitted will always be the main directory listing information, rather than the Distinctive Ringing service listed name and number.

If the incoming call originates from a Multi-Line Hunt Group, the name and number transmitted will always be the main listed directory name and number of the hunt group, unless, facilities permitting, the lines are Telephone Number (TN) identified within the group.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.2 CUSTOM CALLING SERVICES (Cont'd)

B. Advanced Feature Definitions (Cont'd)

10. Caller ID - Deluxe (Name and Number Delivery)(Cont'd)

If the incoming call is from a caller served by a PBX, generally only the main listed name and number of the PBX will be transmitted and available for display. However, in certain circumstances, where facilities permit, the information associated with the actual station originating the call may be transmitted and available for display.

11. Call Transfer - This is an arrangement that enables a subscriber to receive or originate calls on the subscriber's number and transfer that call to a second number. This is done by depressing the switch-hook of the receiver button and dialing the third party's number. The subscriber then hangs up the phone, leaving the two parties connected. Call transfer can only be used in connection with individual line service, and both lines must be served out of the same central office. Call transfer is also only available to those customers who subscribe to Three-Way Calling.

12. Anonymous Call Block - Allows the customer to reject incoming calls from people using the ID Masking feature (i.e., that have intentionally blocked their identification (name and number) display information). This feature is activated by dialing a pre-assigned code. Once activated, an announcement will play to those callers using ID Masking stating that no anonymous calls will be accepted, and they should unblock their number and call again. This feature can be deactivated by dialing a pre-assigned code. This is a monthly subscription service. Availability of service depends upon the Company obtaining suitable interconnection arrangements with other local exchange companies.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.2 CUSTOM CALLING SERVICES (Cont'd)

A. General

1. Custom Calling Services are furnished subject to the availability of special central office facilities.
2. No assurance can be given that transmission will be fully satisfactory during conference and call forwarding calls.

D. Rates

1. The following rates and charges are in addition to all other applicable rates and charges for service furnished.

<u>a. Basic Features</u>	<u>Monthly Rate</u> <u>Per C.O. Line Equipped</u>
Call Forwarding	\$3.50
Remote Access - Call Forwarding	\$6.00
Three-Way Calling	\$4.00
*Call Waiting	\$3.50
Call Waiting w/Cancel	\$4.00
Speed Calling (8 code)	\$3.50
Speed Calling (30 code)	\$3.50
Distinctive Ringing (each additional telephone number)	\$3.50
Call Hold	\$2.00
Call Wake-Up	\$2.00
Warm line	\$2.00
Do Not Disturb	\$1.50
Multiple Feature Discounts:	
2 features	10% discount
3 features	20% discount
4 or more features	30% discount

* This service is no longer available to new subscribers. However, this service will continue to be maintained for existing subscribers as long as they remain in service with Knology Total Communications.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.2 CUSTOM CALLING SERVICES (Cont'd)

D.1. Rates (Cont'd)

	Monthly Rate
b. <u>Advanced Features</u>	<u>Per C.O. Line Equipped</u>
Repeat Dialing	\$4.00
Call Return	\$4.00
Call Trace	\$5.00
Caller ID	\$6.50
Caller ID Blocking (per call)	\$0.00
Caller ID Blocking (per line)	\$0.00
Priority Ringing	\$3.50
Preferred Call Forwarding	\$3.50
Preferred Call Block	\$3.50
Preferred Call Acceptance	\$3.50
Caller ID Deluxe	\$8.50
Call Transfer	\$4.00
Anonymous Call Block	\$4.50
Multiple Feature Discounts:	
2 features	10% discount
3 features	20% discount
4 or more features	30% discount

c. Features Unlimited

Residential:

First line, each	\$17.45
Additional Line(s), each	\$11.50
Business:*	
First Line, each	\$20.45
Additional Line(s), each	\$20.00

* Includes service for more than one (1) business lines. Rates for one (1) business line and rates for residential service may be found in the Company's General Services Subscriber Tariff.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7. CUSTOM CALLING SERVICES (Cont'd)

E. Demonstration Period

1. General

- a. The Demonstration Period gives the Company the option of waiving recurring charges, nonrecurring charges, or both, in order to promote the sale of Custom Calling Services.

2. Regulations

- a. Individual promotional periods will be for a minimum of 30 days and will not exceed 90 days.
- b. Within a promotional period, individual line subscribers may be offered the use of the features through a free trial program of up to 60 days. The purpose of this offering is to acquaint subscribers with the benefits of these features. If, at the conclusion of the free trial program, the subscriber elects to retain any or all of the features, rates specified in Section 7.2.D will apply from the date the service was permanently established. Features which the subscriber does not elect to retain will be discontinued and no charge will apply, installation or service charges for this initial installation may not apply. A customer can take advantage of this offer only once within the same serving central office within a twelve (12) month period.
- c. Appropriate notification of waived charges will be made to eligible customers.

F. Features Unlimited

Description

Features Unlimited is a package of features available to both residential and business customers. Features Unlimited is monthly subscription service. Rates are listed in Section 7.2.D.1.c.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.2 CUSTOM CALLING SERVICES (Cont'd)

F. Features Unlimited (Cont'd)

Features

Featured Unlimited includes the features specified in the following. All features may not be available in all areas. All features may not be available due to interoperability with each other.

Anonymous Call Block
Repeat Dial
Call Forward Busy
Call Forward No Answer
Call Forwarding
Call Return
Call Waiting
Call Waiting ID
Caller ID
Caller ID Number Only
Cancel Call Waiting
Distinctive Ring
Message Waiting Indication
Preferred Call Acceptance
Preferred Call Block
Preferred Call Forwarding
Speed Call 8 or Speed Call 30
3-Way Calling
Priority Ringing
Voice Mail Box

Terms and Conditions

1. A customer may select an unlimited number of compatible services and features from the Features list. All terms and conditions specified elsewhere in this Price List and/or customer service order or agreement, as applicable, shall apply.
2. Nonrecurring charges as specified elsewhere in this Price list do not apply for transactions involving additions, deletions, or changes to the service/features requested as part of Features Unlimited.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.2 CUSTOM CALLING SERVICES (Cont'd)

F. Features Unlimited (Cont'd)

Terms and Conditions (Cont'd)

3. Customer may subscribe to Features Unlimited for secondary access lines. All access lines must be billed to the same account and located at the same premise.
4. Features Unlimited features must be activated by the customer before they can be used without incurring usage charges.

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S7. MISCELLANEOUS SERVICE ARRANGMENTS

S7.3 TOLL RESTRICTION SERVICE

A. General

1. This service is one-party service with Dial "1" outward toll restriction and collect and third number inward toll restriction. Outward toll is allowed for credit card, collect or third number billing through Dial "0" access.
2. The service is offered in exchanges subject to the availability of the appropriate equipment.
3. Inward Collect Call and Inward Third Number Charge Restriction may not be available for calls placed from certain geographical locations.

B. Rates

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
1. Originating Toll Restrictions	\$2.00	Central Office Work Charge and Service Order
2. Inward Collect Call	\$0.00	Service Order
3. Inward Third Number Charge	\$0.00	Service Order
4. Restricted Calling Service (Package of all three above)	\$2.00	Central Office Work Charge and Service Order

C. Conditions

In accordance with APSC Docket 21381, the initial request to block 900 and 976 calls is provided at no charge to the customer. All exchanges in the State of Alabama that have capability to block pay per call 900-976 numbers must offer this service.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.4 REMOTE CALL FORWARDING

A. General

1. Remote Call Forwarding (RCF) is a service whereby a call placed from a station (the originating station) to a customer's (the RCF customer) telephone number (the call forwarding location) is automatically forwarded by Company central office equipment to another station designated by the RCF customer (the terminating station).
2. Remote Call Forwarding service is offered subject to availability of suitable facilities.
3. RCF service is not offered where the terminating station is a coin telephone.
4. The Company will not provide identification of the originating telephone number to the Remote Call Forwarding customer.
5. Transmission characteristics may vary depending on the distance and routing necessary to complete the remote forwarded call.
6. Remote Call Forwarding is not represented as suitable for satisfactory transmission of data.
7. Call Forwarding should not be offered as a feature at the RCF terminating station.
8. Remote Call Forwarding is provided on the condition that the customer subscribe to sufficient RCF features and facilities to adequately handle calls to the RCF customer without interfering with or impairing any services offered by the Company. If in the opinion of the Company, additional Remote Call

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.4 REMOTE CALL FORWARDING (Cont'd)

A. General (Cont'd)

8. (Cont'd)

Forwarding features at the call forwarding location or facilities at the terminating station line are needed, the customer will be required to subscribe to such additional RCF features and facilities. In the event the customer refuses to subscribe to such additional RCF features and facilities, said customer's RCF service shall be subject to termination.

9. When the Call Forwarding number is to be located in a multi-office exchange, the Company will determine the serving central office.

10. Remote Call Forwarding will be provided for local calling where the RCF telephone number and the terminating station are both located in the same exchange. Further, Remote Call Forwarding will be provided for local calling on an interexchange basis in those instances where the exchange serving the RCF telephone number and the exchange serving the terminating station have the identical local calling area.

11. The minimum contract period for this service is two months.

B. Rates

1. The following charges are for the Remote Call Forwarding feature only and are in addition to applicable charges for service and equipment with which it is used.

a. Monthly Rates

	Residence	Business
(1) Per feature, arranged:	\$12.50	\$12.50

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.4 REMOTE CALL FORWARDING (Cont'd)

B. Rates (Cont'd)

1. (Cont'd)

b. Nonrecurring Charges

- (1) A one time charge will be assessed for implementation of service. A central office work charge and service order charge will apply.
 - (2) Changes at the request of the customer in either the number at the call forwarding location or the number to which calls are forwarded will be assessed a central office work charge and service order charge.
2. The message charges applicable to remotely forwarded calls shall be comprised of two separate charges: (1) a charge for that portion of the call from the originating station to the call forwarding location, and (2) a charge for that portion of the call from the call forwarding location to the terminating station. The respective charge for each such portion shall be as follows:
- a. Between the originating station and call forwarding location. The charge for this portion of a remotely forwarded call shall be the charge specified in this tariff for the type of call involved.
 - b. Between the call forwarding location and the terminating station. The Remote Call Forwarding customer is responsible for all toll charges, as specified in the applicable Price list. These charges apply to all calls answered at the terminating station, including person-to-person and collect calls, even though such calls might not be accepted at the answering location.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.5 OFF PREMISES STATION SERVICE

A. General

An auxiliary station is an additional station connected on the same circuit as the main station, and having the same number as the telephone station.

B. Conditions

1. Off premises stations may be furnished subject to the following conditions:
 - a. When provided on party lines, such stations are subject to removal by the Company whenever they interfere with the satisfactory operation of the line.
 - b. May be located on the premises of another customer and restricted to answering incoming calls only provided the other has his own separate service at the same location.
 - c. Business off premises stations may be provided at a residence location of the same customer where residence main station service is also provided.
 - d. Residence off premises stations may be provided at a business location of the same customer where business main station service is also provided.
 - e. Mileage charges shown applicable will be based upon the route measurement mileage between the locations of the main stations.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.5 OFF PREMISES STATION SERVICE (Cont'd)

C. Rates

	<u>Monthly Rate</u>
1. Off Premises Station Mileage, 1st mile or fraction of a mile,	\$4.00
per additional 1/4 mile or fraction thereof route measurement	\$0.75

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.6 JOINT USE OF SERVICE

A. General

Joint Use of Service permits a person, firm, or corporation to share the use of telephone service provided to a business customer.

B. Conditions

1. Joint Use of Service will be furnished with the approval of the Company only with business individual access lines.
2. Joint Use of Service will be furnished to a customer who is in a business of a secretarial nature, or of renting, or leasing space to transient or permanent tenants.
3. The joint user must be located on the premises, or in the same office, or in the same suite of offices as the customer, or in an office adjacent to and directly accessible from the customer's office.
4. A joint user will be furnished one directory listing without charge.
5. Applications for joint use of service shall be made by the customer.
6. The customer will be responsible for all charges incurred by the joint user.
7. Additional listings and supplemental services may be furnished to the joint user at the request of the customer and at regular rates.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.6 JOINT USE OF SERVICE (Cont'd)

B. Conditions (Cont'd)

8. After the listing for the joint user has been included in the directory, Joint Use of Service may not be discontinued during the life of the directory, except under the following conditions:

- a. The customer's service is discontinued;
- b. The joint user moves from the premises where the customer's service is located;
- c. The joint user establishes his own primary service on the same premises.

C. Rates

Monthly Rates

1. Joint Use of Service, each applicable	access line	50% of business rate
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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.7 PACKAGED SERVICES

A. Clever Choice 500

1. Description

Clever Choice 500 is a package available to residential customers that offers a standard residential access line, the features offered with Features Unlimited as specified in S7.2.F and 500 long distance minutes with minutes over 500 rated at \$0.05 per minute.

2. Terms and Conditions

- a. AH recurring charges applicable to a standard residential access line apply to Clever Choice 500 subscribers.
- b. A customer may select an unlimited number of compatible services and features from the Features Unlimited list specified in S7.2.F.
- c. Nonrecurring charges as specified elsewhere in this Price LIST do not apply for transactions involving additions, deletions, or changes to the service requested as part of Clever Choice 500.
- d. The subscriber must be subscribed to Knology Long Distance service in order to be eligible for this plan.
- e. Clever Choice 500 is offered to residential customers only.

3. Rates

	Monthly Rate
Clever Choice 500	\$49.95

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.7 PACKAGED SERVICES (Cont'd)

B. Clever Choice 1000

1. Description

Clever Choice 1000 is a package available to residential customers that offers a standard residential access line, the features offered with Features Unlimited as specified in Section 7.2.F and 1,000 long distance minutes, with minutes over 1,000 rated at \$.05 per minute.

2. Terms and Conditions

a. All recurring charges applicable to a standard residential access line apply to Clever Choice 1000 subscribers.

b. A customer may select an unlimited number of compatible services and features from the Features Unlimited list specified in S7.2.F.

c. Nonrecurring charges as specified elsewhere in this Price list do not apply for transactions involving additions, deletions, or changes to the service requested as part of Clever Choice 1000.

d. The subscriber must be subscribed to Knology Long Distance service in order to be eligible for this plan.

e. Clever Choice 1000 is offered to residential customers only.

3. Rates

	Monthly Rate
Clever Choice 1000	\$49.95

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.7 PACKAGED SERVICES (Cont'd)

C. Clever Choice Unlimited

1. General

Clever Choice Unlimited is a package available to residential customers that offers a standard residential access line, the features offered with Features Unlimited, as specified in Section 7.2.F, and unlimited long distance.

2. Conditions

- a. All recurring charges applicable to a standard residential access line apply to Clever Choice Unlimited subscribers.
- b. A customer may select an unlimited number of compatible services and features from the Features Unlimited list specified in S7.2.F.
- c. Nonrecurring charges as specified elsewhere in this Price list do not apply for transactions involving additions, deletions, or changes to the service requested as part of Clever Choice Unlimited.
- d. The subscriber must be subscribed to Knology Long Distance for both intralata and interlata long distance service in order to be eligible for this plan.
- e. Clever Choice Unlimited cannot be used for any use inconsistent with residential service.
- f. This plan is not available to Customers with a multi-line account or an account that bills to another number or is the recipient of charges billed from another number unless the Customer establishes separate billing accounts for each line.
- g. Customer lines associated with educational institutions, (colleges, universities, etc.) are not eligible for this plan.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.7 PACKAGED SERVICES (Cont'd)

C. Clever Choice Unlimited (Cont'd)

2. Conditions (Cont'd)

- h. Unlimited plan usage does not include multi-party conference calls, calls to 900 numbers, directory assistance, calling card, operator services, international calling, toll free calling services, internet or data calls.
- i. This plan is not available for resale.
- j. If the Company determines that usage is not consistent with typical Residential Customer usage, the Customer may be subject to an additional fee of \$50.00* per month or offered an alternative plan at the Company's sole discretion.

For the purposes of this plan, typical residential usage is presumed to be total usage that does not exceed 5,000 minutes per month of interstate and/or intrastate service per account.

- k. In order to be eligible for this plan, the Company must be able to verify that the Customer meets these eligibility requirements. Customers who no longer meet these eligibility requirements will not be eligible for this plan and will be contacted by the Company and offered an alternative plan.
- l. The Company reserves the right to exclude certain terminating telephone numbers from this plan. Calls to these numbers will be billed at \$0.05 per minute.

*Only one additional fee will apply when both interstate and intrastate service is provided to the customer.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.7 PACKAGED SERVICES (Cont'd)

C. Clever Choice Unlimited (Cont'd)

3. Rates

	<u>Monthly Rate</u>
Clever Choice Unlimited	\$69.95

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.7 PACKAGED SERVICES (Cont'd)

D. Clever Choice Area Calling

1. Description

Clever Choice Area Calling is a package available to residential customers that offers a standard residential access line and 1,200 intrastate/intralata long distance minutes with minutes over 1,200 rated at \$0.05 per minute.

2. Terms and Conditions

- a. All recurring charges applicable to a standard residential access line apply to Clever Choice Area Calling subscribers.
- b. The subscriber must be subscribed to Knology Long Distance service in order to be eligible for this plan.
- c. Clever Choice Area Calling is offered to residential customers only.
- d. Clever Choice Area Calling plan usage does not include multi-party conference calls, calls to 900 numbers, directory assistance, calling card, operator services, international calling, toll free calling services, internet or data calls.
- e. The Company reserves the right to exclude certain terminating telephone numbers from this plan. Calls to these numbers will be billed at \$0.05 per minute.
- f. This plan is not available for resale.

3. Rates

	<u>Monthly Rate</u>
Clever Choice Area Calling	\$38.30

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S8. COIN TELEPHONE SERVICE

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S8. COIN TELEPHONE SERVICE

S8.1 PUBLIC TELEPHONE SERVICE

A. Rates (See Note 1)

Each local message	\$.25
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Note 1: This is the local coin rate which applies to callers (end-users) from payphones (public and semi-public) which are provided by the Company.

S8.2 RESERVED FOR FUTURE USE

S8.3 ACCESS LINE SERVICE FOR CUSTOMER-PROVIDED PUBLIC TELEPHONES
(COCOT)

A. Definition and Requirements

1. Access Line Service for customer provided public telephones is an exchange line service provided at the request of a subscriber for telecommunications use by the general public.
2. This access line service is provided on a flat rate basis, until such time as measured service is offered.
3. This access line service is provided for use with customer provided coin-operated and non-coin public telephones.
4. The subscriber shall be responsible for the installation maintenance and operation of customer provided public telephones used in connection with this service.
5. Customer provided public telephones must be connected to the Company network in compliance with part 68 of the FCC'S Rules and Regulations.
6. The service is furnished subject to the condition that all applicable regulations in section 25 of this Price List will be adhered to.

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S8. COIN TELEPHONE SERVICE

S8.3 ACCESS LINE SERVICE FOR CUSTOMER-PROVIDED PUBLIC TELEPHONES
(COCOT) (Cont'd)

A. Definition and Requirements (Cont'd)

7. The service is provided for use by the subscriber but may be used by others when so authorized by the subscriber, provided that all such usage is subject to the provisions of this Price list.
8. This service is not subject to concessions.
9. This service may not be suspended at a reduced rate.
10. Access line service for customer provided public telephones cannot be included on accounts containing other classes of service. A separate account is required for this offering at each location.
11. The Company will provide screening information on unauthorized toll call charges to the line.
12. The Company is not responsible for refunds of coins deposited in customer provided coin-operated public telephones.
13. Customer provided public telephones may not be attached to other types of access lines.
14. Customer provided non-coin public telephones must provide for local call completion.

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S8. COIN TELEPHONE SERVICE

S8.3 ACCESS LINE SERVICE FOR CUSTOMER-PROVIDED PUBLIC TELEPHONES
(COCOT) (Cont'd)

B. Rates

1. Access line service for customer provided public telephones is provided on a flat Rate basis.

(a) Monthly service charges per access line.

	Class of Service	Touchtone Rate
1.	Flat rate coin-operated Public Telephone Access	\$51.77
2.	Flat rate non-coin Public Telephone Access Line	\$51.77

(b) Service charges are applied on the same basis as individual Business Subscriber Line Service.

(c) The Subscriber is responsible for Directory Assistance service charges.

(d) Other rates and regulations in this Price List not discussed herein that pertain to Business Subscriber Line Service apply.

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S8. COIN TELEPHONE SERVICE

S8.3 ACCESS LINE SERVICE FOR CUSTOMER-PROVIDED PUBLIC TELEPHONES
(COCOT) (Cont'd)

B. Rates (Cont'd)

1. Cont'd)

- (e) Directory listings in connection with two-way public telephone access lines are furnished under the rates and regulations as other business service.
- (f) Screening of toll call option charge per access line per month is\$2.00.
- (g) Coin supervision service rate, each

The Company concurs in the NECA tariff on file with the FCC for this rate element.

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S9. MOBILE TELEPHONE AND PAGING SERVICES

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S9. MOBILE TELEPHONE AND PAGING SERVICES

S9.1 MOBILE TELEPHONE SERVICE

A. General

1. Mobile Telephone Service is a communications service between a wire telephone and a mobile unit or between two mobile units, transmitted through a land radio telephone dial exchange station. The following rules, rates, and regulations apply to dial mobile telephone service furnished by the Company or furnished with other carriers within the Mobile Service Areas.
2. Mobile Telephone Service is available to mobile units equipped for this service when within range of a land radio telephone dial exchange station through which such service is furnished, and subject to transmission, atmospheric and like limitations.
3. The radio equipment in this mobile unit provided by the customer shall be suitable for the proper operation of the service.
4. The Company reserves the right to limit the length of conversation when necessary in times of emergency to avoid a shortage of facilities.

B. Undertaking of the Company

1. The Company's obligation to furnish service is dependent upon its ability to secure and retain suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment.
2. In connection with general service, the Company does not undertake to transmit messages, but offers the use of its facilities for communications between its customers.

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S9. MOBILE TELEPHONE AND PAGING SERVICES

S9.1 MOBILE TELEPHONE SERVICE (Cont'd)

C. Obligation of the Customer

1. The calling party (or customer) shall establish his identity in the course of any communication as often as may be necessary.
2. The calling party (or customer) shall be solely responsible for establishing the identity of the person or persons with whom connection is made at the called station.
3. The customer is required to furnish, install and maintain the storage battery, charging equipment and noise suppressors on his mobile unit required for the proper operation of the service.

D. Liability of Company

When the lines of other telephone companies are used in establishing connections to points not reached by the Company lines, the company is not liable for any act or omission of the other company or companies.

E. Order of Precedence in Adding Mobile Units

1. When facilities in a mobile service area are insufficient to permit furnishing mobile telephone service to all who desire such service, applications for service to new customers or to additional mobile units or existing customers shall be filed in accordance with categories of precedence in the order listed below. All applications in the same category shall be filed in the order in which they are received and all such applications shall have precedence over applications in a lower category.

a. Category 1 - Public Safety and Health:

Official federal, state, county and municipal government agencies protecting the public safety and health; private organizations and persons engaged primarily in protecting the public safety and health; private organizations and persons

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engaged primarily in protecting the public safety

S9. MOBILE TELEPHONE AND PAGING SERVICES

S9.1 MOBILE TELEPHONE SERVICE (Cont'd)

E. Order of Precedence in Adding Mobile Units (Cont'd)

1. (Cont'd)

a. Category 1 - Public Safety and Health (Cont'd):

and health, such as physicians, hospitals, ambulance services, volunteer fire department, American Red Cross, licensed protective patrols and armored cars and similar agencies.

b. Category 2 - Carriers and Utilities:

Contract carriers, common carriers, and public utilities (exclusive of taxicabs and delivery service), for communications other than correspondence of the general public.

c. Category 3 - Other Public Services:

Emergency repair organization, not included in Category 1, protecting health and property; press associations, newspapers and broadcasting stations.

d. Category 4 - Physically Handicapped:

Persons, who, because of physical handicaps, operate specifically-equipped vehicles and are unable to leave such vehicles without assistance.

e. Category 5 - Industrial:

Gas or oil producing or drilling operators; producers and distributors of fuel and lumber and other construction materials and equipment; food processing distribution and storage organizations; producers of substantial quantities of foods, business concerns engaged in construction of housing and industrial of public works; taxicabs and delivery service.

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S9. MOBILE TELEPHONE AND PAGING SERVICES

S9.1 MOBILE TELEPHONE SERVICE (Cont'd)

F. Use of Service and Facilities

1. The service is intended only for communications in which the customer has a direct interest and shall not be used for any purpose for which a payment or other compensation shall be received by him from any other person, firm or corporation for such use, or in the collection, transmission or delivery of any communications for others.
2. The service is not intended for the purpose of performing any service in competition with the service which Company and/or participating companies may now or hereafter furnish.

G. Use of Service for Unlawful Purposes

The service is furnished subject to the condition that it will not be used for an unlawful purpose. Service will be discontinued if any law enforcement agency acting within its apparent jurisdiction, advises in writing that such service is being used in violation of law. The Company will refuse to furnish service when it has reasonable grounds to believe that such service will be used in violation of law.

H. Miscellaneous Devices Provided by the Customer

Except as otherwise provided in this Price List, nothing herein shall be construed to permit the use of a recording device, or of a device to interconnect any line or channel of the Company with any other communications line or channel of the Company or of any other person.

I. Directory Listings

Directory listings will be provided and billed at the rates in accordance with the Company's regular practices for the listing of residence and business subscribers.

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S9. MOBILE TELEPHONE AND PAGING SERVICES

S9.1 MOBILE TELEPHONE SERVICE (Cont'd)

J. Rates

1. General

- a. Unlimited local service is furnished between any wire telephone within the mobile service area and a mobile unit and/or fixed station within range of the land radio telephone dial exchange station serving that area.
- b. Unlimited local service is furnished between any two mobile units and/or fixed stations within range of the land radio telephone dial exchange station serving that area.
- c. Toll service is furnished at the same rates and regulations applicable to regular business or residence land telephone service.

2. Rates

	<u>Monthly Rate</u>	<u>Installation Charge</u>
a. Improved Mobile Telephone Service	\$25.00	Service Order and Central Office Work Charge

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S9. MOBILE TELEPHONE AND PAGING SERVICES

S9.2 RADIO PAGING SERVICE

A. Conditions

1. Radio Paging Service is offered subject to all regulations of this Price list, except as specifically modified in this section of the Price List.
2. Radio Paging Service is furnished through dial switching equipment and a land radio telephone station to a personal paging receiver equipped for such service.
3. Radio Paging Service is a one way tone only service to the paging receiver, which is accessed by dialing a regular telephone number through central offices equipped for this service.

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S9. MOBILE TELEPHONE AND PAGING SERVICES

S9.2 RADIO PAGING SERVICE (Cont'd)

B. Availability of Service

Radio Paging Service is available to land based paging receivers equipped for this service when within range of a land radio telephone station through which such service is furnished subject to transmission, atmospheric, and like limitations and other variable conditions which may from time to time exist, which are not controllable by the Company.

C. Provision of Equipment

The paging receivers may be provided by the customer. If provided by the customer, the Company will determine if such customers provided equipment is suitable for the proper operation of the service.

D. Obligation of the Subscriber

The subscriber must come to a Company Business Office in person to make application. The subscriber shall provide the Company with such required information as is from time to time determined necessary for the security of the Company investment in the subscriber's service. Such information to include license numbers, insurance policy numbers, employer, employee number, social security number, etc. The subscriber assumes all responsibility for all applicable service charges.

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S9. MOBILE TELEPHONE AND PAGING SERVICES

S9.2 RADIO PAGING SERVICE (Cont'd)

E. Undertaking of the Company

1. The Company's obligation to furnish service is dependent upon its ability to secure and retain suitable facilities and rights for the construction and maintenance of the necessary channels, circuits and other equipment. In case of a shortage of facilities, applications for service will be filled in order of precedence as specified preceding.
2. Paging receiver numbers are furnished only to the customer and will not be listed in either the Company's directory or in information records available to the general public.

F. Initial Contract Period and Termination of Service

1. The initial contract period for Radio Paging Service is 30 days.
2. Service may be terminated by the subscriber after the initial contract period subject to payment of all applicable charges.

G. Rates

	<u>Monthly Rate</u>	<u>Service Charges</u>
Radio Paging Service	\$10.00	Service Order and Central Office Work Charge

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S10. INTRALATA PRIVATE LINE SERVICE

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S10. INTRALATA PRIVATE LINE SERVICE

S10.1 UNDERTAKING OF THE COMPANY

A. Provision of Facilities

The Company undertakes to maintain and repair the facilities which it furnishes. The Customer or authorized user may not rearrange, disconnect, remove or attempt to repair any equipment installed by the Company except upon the written consent of the Company.

B. Work Performed Outside Regular Working Hours

The rates and charges specified in this Price list contemplate that work will be performed during regular working hours and that work once begun will not be interrupted by the customer. If, at the request of the customer, work is performed outside of regular working hours, either to meet his convenience or because the time allowed is insufficient to permit completion during regular hours, or if the customer interrupts work which has begun, the customer may be required to pay any additional costs incurred.

C. Scope

1. IntraLATA Private Line Service is the furnishing of the Company facilities for communication between specified locations 24 hours daily seven days per week. Facilities may be those of the company only or those of the Company and connecting companies.
2. The Company does not undertake to transmit messages.
3. IntraLATA Private Line Services not specified in this Price list will be provided on an Individual Case Basis (ICB).
4. IntraLATA Private Line Service is available to end user customers only. BellSouth, IXCs, competitive local exchange carriers and other carriers must order under the Company's Special Access Tariff.

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S10. INTRALATA PRIVATE LINE SERVICE

S10.1 UNDERTAKING OF THE COMPANY (Cont'd)

C. Scope (Cont'd)

5. Provisions of Private Line Services referenced in this Section are subject to availability of Company facilities, equipment, and technical capabilities, and, as applicable, any limitations and operating characteristics of equipment and technical capabilities.

D. Liability

1. The Company does not guarantee or make any warranty with respect to equipment provided for use in an explosive atmosphere. The customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, where suffered, made, instituted or asserted by the customer or by any other party or person, or any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of said equipment so provided.
2. The Company shall be under no liability for the quality or defects in voice recordings where Company combined transmitting and recording equipment is utilized in making such recordings.
3. Unauthorized Devices

The Company shall not be held liable or responsible for any damage or harm that may occur as the result of unauthorized devices or the failure of the Company to detect unauthorized devices on the subscriber's line.

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S10. INTRALATA PRIVATE LINE SERVICE

S10.1 UNDERTAKING OF THE COMPANY (Cont'd)

E. Provision of Facilities

The Company or the Company and other carriers will provide all facilities necessary for private line service to the demarcation point at a customer premises, except that, the customer or authorized user may provide his own terminal equipment or communications systems for use with such service as specified in 1.through 3. following, or as otherwise specified hereinafter.

1. Where the customer or authorized user provides his own communications system or terminal equipment, the customer or user shall provide all station apparatus and associated channels which are a part of the system and which are located on the same customer's premises as the system.
2. When a private line is used for data transmission which requires terminal equipment (data sets), such data sets may be provided by the customer or authorized user, except that the Company shall furnish all data sets located in the Company's central offices. Where the customer or authorized user elects to provide his own data set(s) on a given private line, it shall be the responsibility of the customer or authorized user to ensure the continuing compatibility of such data set(s) with the facilities furnished by the Company.
3. When a private line is used for transmission purposes other than voice, it is contemplated that the customer or authorized user will provide the station equipment for such other purposes.

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S10. INTRALATA PRIVATE LINE SERVICE

S10.2 DSL SERVICE

A. General

1. DSL service is furnished for Private Line IntraLATA communications by the Company.
2. DSL service is a service for the transmission of digital signals only and using only digital transmission facilities.
3. DSL service provides for the simultaneous two-way transmission of isochronous digital signals at DSL speeds of 1.544 Mbps where facilities are available.
4. To insure satisfactory operation, the terminal equipment provided by the customer shall be compatible with the DSL/1.544 Mbps channel facility provided by the Company.
5. Unless specified following, the regulations for DSL service specified herein apply in addition to the regulations set forth in the General Rules and Regulations.
6. The rates specified for DSL service following contemplate the provision of a digital quality facility over existing interoffice carrier equipment and/or exchange cable facilities compatible with this service. If such equipment, new facilities or changes to existing facilities are required for the provision of this service, a special construction charge based on the cost incurred to make the changes will apply in addition to the rates for DSL service.

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S10. INTRALATA PRIVATE LINE SERVICE

S10.2 DSL SERVICE (Cont'd)

B. Description of Service

1. DSL service is furnished for the simultaneous two-way transmission of serial, Bipolar Return-to-Zero, isochronous digital signals, except where intentional bipolar violations are introduced by Bipolar with 8 Zero Substitution (B8ZS) format, at a speed of DS 1/1.544 Mbps between two-points located within a LATA.
2. DSL service is available on a month-to-month basis or under variable rates based on lengths of 12 months, 24 months, or 36 months, under conditions specified in this Price List.
3. The Company does not represent its DSL service as adapted for such connections and shall not be responsible for the through transmission of signals or the quality of such transmission on such connections.
4. A Channel Service Unit (CSU) or appropriate Termination Equipment (TE) provided by the customer is required at a customer's or authorized user's premises to perform such functions as proper termination of service, amplification, signal shaping, and remote loop-back.
5. The design, maintenance, and operation of DSL service contemplates communications originating and terminating as (1) a customer premises to customer premises channel via the Company's Serving Wire Center (SWC) and/or through remote SWC's; (2) a customer premises to the Serving Wire Center - and/or to remote SWC's - partial channel (link); or (3) a Central Office to Central Office (interoffice) partial channel (link); or (4) between SWC's of this Company and a central office of a connecting company within the LATA.

C. Definitions

Channel Service Unit - The term "Channel Service Unit" (CSU) denotes equipment provided by the Customer to terminate a digital facility on the customer's or user's premises.

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S10. INTRALATA PRIVATE LINE SERVICE

S10.2 DSL SERVICE (Cont'd)

C. Definitions (Cont'd)

Channelization - is an optional channel service package to activate voice and data facilities.

Digital Local Channel - The term "Digital Local Channel" denotes a path for DSL service furnished from the demarcation point on the customer's premises to their Serving Wire Center ("SWC").

DSL - This denotes a channel service expressed in its digitally encoded data bit rate in accordance with the North American hierarchy of digital signal levels. It has a 1.544 Mbps transmission data rate, and provides for the two-way simultaneous transmission of isochronous timed, Bipolar Return-to-Zero (BRTZ) bit stream format, except where intentional bipolar violations are introduced by Bipolar with 8 Zero Substitution (B8ZS) format. Unframed signal formats are not permitted or compatible with Company equipment.

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S10. INTRALATA PRIVATE LINE SERVICE

S10.2 DS1 SERVICE (Cont'd)

C. Definitions (Cont'd)

Interoffice Channel - The term "Interoffice Channel" denotes a path (or paths) for digital transmission between Company SWC within the LATA, or between Company SWCs and other ILEC serving wire centers within the LATA. An interoffice channel may be furnished in such a manner as the Company may elect.

Superframe Format ("SF") - Provision of DS1 without Clear Channel Capability

Extended Superframe Format ("EFT") - Provision of DS1 with Clear Channel Capability.

D. Application of Rates

1. Digital Local Channels furnished between a Serving Wire Center and the customer's premises will be charged at rates set forth for Digital Local Channels under Rates and Charges.
2. Interoffice Channels furnished between Central Offices will be charged at rates based on airline distance between the Central Offices.
3. DS1 service is available on a month-to-month basis or under variable rate periods with rates based on lengths of 12 months, 24 months or 36 months.
4. A Termination Liability Charge is applicable at the date of termination. The applicable charge is dependent on the contract period subscribed to and will be equal to the number of months remaining in the contract times the monthly rate provided under the contract.

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S10. INTRALATA PRIVATE LINE SERVICE

S10.2 DS1 SERVICE (Cont'd)

E. Responsibility of the Company

1. The responsibility of the Company shall be limited to the furnishings and maintenance of DS1 service to that point on the customer's premises where provision is made for the connection of customer-provided equipment. If the customer requires a different location in the same building, it can be provided under the Premises Network Wiring Charge found in this Price List.
2. The Company shall not be responsible for installation, operation, or maintenance of any terminal equipment or communications systems provided by a customer. DS1 service is not represented as adapted for the use of such equipment or system. Where such equipment or system is connected to Company facilities the responsibility of the Company shall be limited to the furnishing of facilities suitable for DS 1 service and to the maintenance and operation in a manner proper for such digital service. The Company shall not be liable for the through transmission of signals generated by such equipment or system, or for the quality of, or defects in, such transmission or the reception of signals by such equipment or systems, or the damage to terminal equipment or communications systems provided by a customer or authorized user due to testing.
3. The Company shall not be responsible to the customer if changes in any of the facilities, operations, or procedures of the Company utilized in the provision of DS 1 service render any facilities or equipment provided by a customer obsolete or require modification or alteration of such equipment or system or otherwise affects its use or performance.
4. The Company undertakes to maintain and repair the facilities which it furnishes. The customer may not rearrange, disconnect, remove, or attempt to repair any equipment installed by the Company without prior written consent of the Company.

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S10.2 DS1 SERVICE (Cont'd)

F. Responsibility of the Customer

1. The customer is responsible for installing and testing his premises equipment or facilities to insure that when they are connected with DS1 service, such equipment or facilities are operating properly.
2. The operating characteristics of the customer's premises equipment or facilities shall be such as not to interfere with any of the services offered by the Company. Such use is subject to the further provisions that the equipment provided by a customer does not: endanger the safety of Company employees or the public; damage, require change in or alteration of the equipment or other facilities of the company; interfere with the proper functioning of such equipment or facilities; impair the operation of the Company's facilities or otherwise injure the public in its use of the Company's services. Upon notice from the Company that the equipment provided by a customer is causing or is likely to cause such hazard or interference the customer shall take such steps as shall be necessary to remove or prevent such hazard or interference.
3. The customer's responsibility shall include cooperative testing with the Company as may be necessary. Where regeneration and/or equalization adjustments or changes may be required to compensate for rearrangements and/or changes in outside plant facilities, the customer will be responsible for all expenses incurred in changes to his premises equipment.
4. The customer shall be responsible for payment of a Trouble Determination Charge as set forth in this Price List for visits by the Company to the premises of the customer where the service difficulty or trouble report results from the use of equipment or facilities provided by the customer.

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S10. INTRALATA PRIVATE LINE SERVICE

S10.2 DS1 SERVICE (Cont'd)

G. Rates and Charges

1. DS1 Local Channel is furnished between a Serving Wire Center and the customer's premises. The local channel rate includes the central office trunk termination (COTT).

a. DS1 Local Channel, each DS1 with COTT

	Nonrecurring Charge	Month to Month	12 Months	24 Months	36 Months
Each DS1	\$300.00	335.00	279.00	261.00	244.00

b. Channelization (Optional)

Per Month

DS1 to Voice \$312.00

2. Interoffice Channels are furnished between Central Offices. Rates are based on the airline distance between Central Offices.

a. Interoffice Channel, each channel

	Nonrecurring Charge	Month to Month	12 Months	24 Months	36 Months
(1)Fixed Monthly rate	\$310.00	75.00	65.00	60.00	55.00
(2)Each airline mile or fraction thereof	-	21.00	16.00	14.00	12.00

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S10. INTRALATA PRIVATE LINE SERVICE

S10.2 DS1 SERVICE (Cont'd)

G. Rates and Charges (Cont'd)

3. Clear Channel Capability (CCC).

- a. Clear Channel Capability is furnished on a per DS1 service channel basis.
- b. Clear Channel Capability (CCC) is an arrangement that alters a DS 1/1.5444 Mbps signal with unconstrained information bits, to meet pulse density requirements outlined in Technical Reference 7352.5. This will allow a customer to transport an all zero octet over a DS1 service channel providing an available combined maximum 1.536 Mbps data rate. This arrangement requires the customer signal at the channel interface to conform to Bipolar with 8 Zero Substitution (B8ZS) line code, as described in Technical Reference 73525.

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S10. INTRALATA PRIVATE LINE SERVICE

S10.2 DSL SERVICE (Cont'd)

G. Rates and Charges (Cont'd)

3. Clear Channel Capability (Cont'd)

- c. CCC is provided on DSL service channels between two customer designated premises, from a customer premises to their Serving wire Center or Node Central Office and/or to a remote Serving Wire Center or Node Central Office, and from a central office to a central office, and is subject to the availability of facilities. This optional feature may be ordered at the same time the DSL service channel is ordered, or it may be ordered as an additional feature of an existing DSL service channel.
- d. CCC is provided in an Extended Superframe Format. When CCC is ordered at time of DSL installation, there is no charge for CCC. Charges apply when CCC is added via Extended Superframe Format or removed via Superframe Format.

Per DSL service channel optioned as

	Monthly Rate	Nonrecurring Initial	Charge Subsequent
(a) Superframe Format (SF)	\$-	\$-	\$600.00
(b) Extended Superframe Format (ESF)	-	-	\$600.00

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S10. INTRALATA PRIVATE LINE SERVICE

S10.2 DS1 SERVICE (Cont'd)

G. Rates and Charges (Cont'd)

4. Move Charge

A move charge, per DS1 service channel, applies for each DS1 Local Channel moved to a new location in the same building. This move charge is equal to the DS1 Local Loop Channel Nonrecurring Charge, Service Change Charge - Inside Moves, plus Premise Visit Charges.

A move charge, per DS1 service channel, applies for each DS1 service moved to a new location in the Company territory within the same state. This move charge is equal to the sum of all nonrecurring charges applicable to a new DS1 service channel installation at the new location.

5. Service Change Charges

a. Service Establishment Charges are applicable, for each DS1 service channel ordered, for receiving and recording information and/or for taking action in connection with a customer's request and processing the necessary data. These charges include engineering design, common centralized testing and coordination.

b. Service Change Charges are applicable for receiving and recording information and/or taking action in connection with a customer's Inside Move or transfer of service responsibility request, for processing the necessary data on an existing DS 1 service channel. A Service Change Charge is applicable for each DS1 service channel associated with the customer request (in lieu of a Service Establishment Charge).

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S10. INTRALATA PRIVATE LINE SERVICE

S10.2 DS1 SERVICE (Cont'd)

G. Rates and Charges (Cont'd)

5. Service Change Charges (Cont'd)

- c. Premises Visit Charges are applicable, per DS1 Local Channel, for the termination of a channel at a customer's premises or for inside moves. Only one Premises Visit Charge applies when more than one channel service of the same type is terminated or moved at the same premises at the same time.
- d. Connection charges are applicable for the connection and testing of DS1 Local Channels and/or Interoffice Channels. These charges applied are those nonrecurring charges contained in A. and B. preceding.
- e. Service Charge for DS1

1. Service Establishment Charge

Per DS1 Service Channel

Each	Nonrecurring Charge
	\$575.00

2. Service Change Charge

Per DS1 Service Channel

	Nonrecurring Charge
(a) For Inside Moves, each	\$350.00
(b) For transfer of Responsibility each,	\$350.00

3. Premises Visit Charge

For DS1 Local Channel or For an inside move	Nonrecurring Charge
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Per Visit	\$45.00
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S10. INTRALATA PRIVATE LINE SERVICE

S10.3 DIGITAL DATA SERVICES

A. Digital Data Services are transmission services designed to transmit data in digital form end to end over Digital facilities.

B. Description of Services

Digital Data Services are capable of the simultaneous two-way transmission of digital signals at synchronous speeds of 2.4, 4.8, 9.6, 19.2, 56 or 64 Kbps between points within a LATA.

C. Definitions

Digital Local Channel - denotes a path for services furnished from the serving wire center to the demarcation point on the customer's premises.

Digital Interoffice Channel - denotes a path for services between the serving wire center and its primary node central office, or between node central offices, within a LATA. An interoffice channel may be furnished in such a manner as the Company may elect.

Multipoint Service - denotes a service which provides communications capability between more than 2 private line locations by means of bridging or hubbing arrangement.

Secondary Channel Capability - denotes the offering of a companion digital transmission capability over the same physical facility as the primary channel at a lower bit rate. Terminal equipment required to support secondary channel capability must be provided by the customer.

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S10. INTRALATA PRIVATE LINE SERVICE

S10.3 DIGITAL DATA SERVICES (Cont'd)

D. Rates and Charges

1. Digital Local Channel is furnished between a Serving Wire Center and the customer's premises. The Digital Local Channel Charges apply per local Channel and include a Channel Termination at the Company's Central Office.

	Nonrecurring Charge	First Add'l	Month to Month	12 Months	24 Months
a. 2.4 Kbps	\$414.00	\$271.00	\$65.00	\$58.75	\$56.50
b. 4.8 Kbps	414.00	271.00	65.00	58.75	56.50
c. 9.6 Kbps	414.00	271.00	65.00	58.75	56.50
d. 19.2 Kbps	414.00	271.00	65.00	58.75	56.50
e. 56.0 Kbps	459.00	311.00	105.00	93.00	86.00
f. 64.0 Kbps	499.00	351.00	105.00	93.00	86.00

2. A Digital Data Interoffice Channel is furnished between a serving wire center and the Central Office or between the Central Offices. A fixed rate and a rate per mile apply to each Digital Data Interoffice Channel provided.

a. Interoffice channel, each channel

	Nonrecurring Charge	Month to Month	12 Months	24 Months
(1) Fixed Rates Applicable				
(a) 2.4, 4.8, 9.6, and 19.2 Kbps	\$67.00	\$22.00	\$19.50	\$19.00
(b) 56.0 and 64.0 Kbps	67.00	40.00	36.00	34.00

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S10. INTRALATA PRIVATE LINE SERVICE

S10.3 DIGITAL DATA SERVICES (Cont'd)

D. Rates and Charges (Cont'd)

2a. Interoffice channel, each channel (Cont'd)

	Nonrecurring Charge	Month to Month	12 Months	24 Months
(2) Each mile or Fraction thereof				
(a) 2.4, 4.8, 9.6, and 19.2 Kbps	\$ -	\$2.05	\$1.90	\$1.75
(b) 56.0 and 64.0 Kbps	-	4.10	3.80	3.50

3. Optional Features, Functions, and Charges

a. Multipoint Service, per local or interoffice channel
bridged^{1,2,3}

	Nonrecurring Charge	Month to Month	12 Months	24 Months
(1) 2.4, 4.8, 9.6, and 19.2 Kbps	28.00	\$25.00	\$24.00	\$22.00
(2) 56.0 and 64.0 Kbps	28.00	25.00	24.00	22.00

Note 1: This option may not be available where 56.0 Kbps repeaters are required for digital local channels.

Note 2: This option is not available with 64.0 Kbps or when the Data Over Voice Channel option is used.

Note 3: Not available at all service locations.

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S10. INTRALATA PRIVATE LINE SERVICE

S10.3 DIGITAL DATA SERVICES (Cont'd)

D. Rates and Charges (Cont'd)

3. Optional Features, Functions, and Charges (Cont'd)

b. Secondary Channel Capability per local Channel

Each ^{4,5,6}	\$140.00	\$15.00	\$14.00	\$13.00
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c. Data Over Voice Channel, per local channel

9.6 Kbps ⁷	\$540.00	\$40.00	\$38.00	\$36.00
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d. Speed Service Charge

Nonrecurring Charge

	First	Additional
Per Local Channel	\$300.00	\$170.00

⁴ This option may not be available where 56.0 Kbps repeaters are required for digital local channels.

⁵ This option is not available with 64.0 Kbps or when the Data Over Voice Channel option is used.

⁶ Not available at all service locations.

⁷ Not available at all service locations.

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S10. INTRALATA PRIVATE LINE SERVICE

S10.4 VOICE GRADE SERVICE

A. General

1. Voice Grade Service provides for voice and/or data communications on a two-point or multipoint basis for service 7 days per week, 24 hours per day, for a minimum period of one month.
2. Channel Services provided under the provisions of this Price List are offered for IntraLATA Services only. Voice Grade Services consist of Local Channels, Interoffice Channels, and Optional Features and Functions.

B. Rate Categories

Following are the basic rate categories which apply to Voice Grade service.

1. Local Channels

A local Channel provides for a communications path between the demarcation point at a customer premises and the serving wire center of that premises. One local channel charge applies per channel termination.

2. Interoffice Channels

This rate category provides for the transmission facilities between serving wire centers associated with two customer premises, between serving wire centers associated with a customer premises and a Company hub, or between two Company hubs.

Interoffice mileage is portrayed as a flat rate and a rate per mile. For method of determining airline mileage, see the NECA Tariff.

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S10. INTRALATA PRIVATE LINE SERVICE

S10.4 VOICE GRADE SERVICE (Cont'd)

B. Rate Categories (Cont'd)

3. Optional Features and Functions

This rate category provides for features and functions which may be added to a service and to improve its quality or utility to meet specific communications requirements. These are not necessarily identifiable with specific equipment, but rather represent the end result in terms of the performance characteristics which may be obtained. This category includes a. and b. following.

a. Hub Functions

A hub is a Company designated wire center where bridging or multiplexing functions are performed, i.e., connecting three or more customer premises in a multipoint arrangements or channelizing analog or digital services requiring a lower capacity or bandwidth.

b. Provides for such things as signaling, conditioning, transfer arrangements, protection switching, etc.

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S10. INTRALATA PRIVATE LINE SERVICE

S10.4 VOICE GRADE SERVICE (Cont'd)

C. Service Configurations

1. There are two types of service configurations which can be provided. These are described as follows:

- a. Two-Point Service

A two-point service connects two customer premises either directly through a serving wire center(s) or through a Company hub where additional functions are performed.

- b. Multipoint Service

- (1) Multipoint service connects three or more customer premises through a Company hub.
- (2) There is no limitation on the number of mid-links available with multipoint service. However, when more than three mid-links are provided in tandem, the quality of the service may be degraded. A mid-link is a channel between hubs (i.e., bridging locations).
- (3) Voice Grade Multipoint Channel services for data use have a limit of six two-wire facility type local channels or 20 four-wire facility type local channels when used with customer-provided station equipment.
- (4) Only certain types of service are available for multipoint applications.

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S10. INTRALATA PRIVATE LINE SERVICE

S10.4 VOICE GRADE SERVICE (Cont'd)

D. Special Routing of IntraLATA Voice Grade Service

1. The Voice Grade services furnished in this Tariff are provided over such routes as the Company may elect.
2. Special routing is involved where, in order to comply with requirements specified by the customer, the Company furnishes the private line service in a manner which includes one or both of the following conditions:
 - a. Where two or more private lines must be furnished over different physical routes.
 - b. Where a private line must be furnished on a route which avoids specified geographical locations.
 - c. When special routing of services is furnished a customer, the rates will be determined on an individual case basis.

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S10. INTRALATA PRIVATE LINE SERVICE

S10.4 VOICE GRADE SERVICE (Cont'd)

E. Service Descriptions

1. Voice Grade Service provides for voice and/or data communications on a two-point or multipoint basis for service 7 days per week, 24 hours per day, for a minimum period of one month. These channels may also be furnished on a link (partial channel) basis when connected to services such as DSL Channels which also provide tie line service will not be furnished to connect a flat rate system with a message rate system. The transmission characteristics and various types of services furnished are described in b. and c. following.
2. Basic parameters and specifications for Voice Grade Service are described for the end to end operations as follows:

Basic Parameters	For Speech Application	For Data Application
Net Loss	Local Channels used with terminal equipment: Limit as specified in the following Local Channel descriptions. Losses or gains present in CPE have not been included.	
DC Resistance	Local Channel limit as specified in the following Local Channel descriptions. Does not apply or guarantee end to end DC continuity.	
Frequency Error	Plus or Minus 5 Hz	Plus or Minus 5 Hz
Frequency Response	(Referenced to 10000 Hz loss)	
300-3000 Hz	-3dB to + 12 dB	-3Db to + 12 dB
500-2500 Hz	-2dB to + 8dB	-2dB to + 8dB
Envelope Delay Distortion 800-2600Hz	Not controlled	Less than 1750 Microseconds
C-Notched Noise (with a -13dBm0 1000 Hz Test Signal)	Not controlled	Noise Level 24 below signal level

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S10. INTRALATA PRIVATE LINE SERVICE

S10.4 VOICE GRADE SERVICE (Cont'd)

E. Service Descriptions (Cont'd)

2. (Cont'd)

Basic Parameters	For Speech Application	For Data Application
Impulse Noise	Not controlled	15 Counts in 15 minutes at a threshold of 6dB below a - 13dBm0 rms 1000 Hz Signal
Phase Jitter	Not Controlled	10 degrees peak to peak
Non-Linear Distortion 2 nd Order Distortion	Not Controlled	25 dB below signal level
3 rd Order Distortion	Not Controlled	30 dB below signal level

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S10. INTRALATA PRIVATE LINE SERVICE

S10.4 VOICE GRADE SERVICE (Cont'd)

E. Service Descriptions (Cont'd)

3. Transmission parameters for voice grade service are described as follows:

Voice Grade

- a. Two-Wire - A two-wire interface with effective two-wire facilities engineered for a 1004 Hz net loss of 0 to 10dB. Generally furnished for voice transmission or Supervisory Control Use. Multipoint service may be provided.
- b. Four-Wire - A four-wire interface with effective four-wire facilities engineered for a 1004 Hz net loss of 0 to 16dB. Generally furnished for voice transmission. Multipoint service may be provided.

Data

- a. Two-Wire - A Two-Wire interface with four-wire facilities engineered for a 1004 Hz net loss of 16dB. Generally used in the provision of analog data services. Multipoint services may be provided.
- b. Four-Wire - A Four Wire interface with four-wire facilities engineered for a 1004 Hz net loss of 16dB. Generally used in the provision of analog data services. Multipoint service may be provided.

4. Telemetry/Alarm Bridging Service

a. Regulations

- (1) This Price list section contains the regulations applicable for Telemetry/ Alarm Bridging Service.
- (2) Except as otherwise specified following, the regulations contained herein are in

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S10. INTRALATA PRIVATE LINE SERVICE

S10.4 VOICE GRADE SERVICE (Cont'd)

E. Service Descriptions (Cont'd)

4. Telemetry/Alarm Bridging Service (Cont'd)

a. Regulations (Cont'd)

- (2) (Cont'd)
addition to the regulations found in other sections of this Price List.
- (3) Telemetry/Alarm Bridging Service requires the use of equipment as specified following and voice grade local channels.
- (4) Terminal equipment provided by the customer to use with this service must meet specifications for such customer-provided equipment found in other sections of this Price List.
- (5) No more than 128 remote stations may be connected to a master station over an individual Split Band Active Bridge.
- (6) In Split Band Active Bridging arrangements, secondary bridges must be directly connected to the primary bridge via mid-link channels. Secondary bridges cannot be connected through other secondary bridges to allow additional layers of tandeming.

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S10. INTRALATA PRIVATE LINE SERVICE

S10.4 VOICE GRADE SERVICE (Cont'd)

E. Service Descriptions (Cont'd)

4. Telemetry/Alarm Bridging Service (Cont'd)

a. Regulations (Cont'd)

- (7) Secondary bridges, utilized in Split Band, Active Bridging arrangements, reduce the two-wire remote station capacity of the primary bridge. The initial secondary bridge reduces the primary bridge capacity by twelve two-wire remote station connections. Each subsequent secondary bridge reduces the primary bridge capacity by four additional two-wire remote station connections. At the customer's option external bridging may be provided for connecting secondary bridges at the rate applicable following without reducing the two-wire capacity of the primary bridge.
- (8) Standard multipoint bridging charges as provided in other sections of this Price list are not applicable to this service except as provided in g. preceding.
- (9) Access over remote station channels is provided through a local channel and through the appropriate channel connection as contained following. Interconnection of remote stations located outside the serving wire center where the bridge to which they are to be connected is located will require interoffice channels at charges contained in this Price List.
- (10) Access over each four-wire mid-link channel for Split Band Active Bridging is through voice grade interoffice channels at charges contained in this Price list. Additionally, mid-link channel connections are required as described following.

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S10. INTRALATA PRIVATE LINE SERVICE

S10.4 VOICE GRADE SERVICE (Cont'd)

E. Service Descriptions (Cont'd)

4. Telemetry/Alarm Bridging Service (Cont'd)

b. Service Description

- (1) Telemetry/Alarm Bridging Service is a multi-station, voice frequency, private line service designed to provide connections between a master station and a number of remote stations simultaneously. Direct transmission between remote stations is not intended. This service is intended for application in multipoint, voice frequency, data or tone signaling arrangements with transmission at rates up to 400 baud.

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S10. INTRALATA PRIVATE LINE SERVICE

S10.4 VOICE GRADE SERVICE (Cont'd)

E. Service Descriptions (Cont'd)

4. Telemetry/Alarm Bridging Service (Cont'd)

b. Service Description (Cont'd)

2. Telemetry/Alarm Bridging Service

Split Band, Active Bridging - A bridging arrangement providing for a four-wire (master station or mid-link channel) frequency split common port and multiple two-wire (remote station) ports intended for application in multipoint, voice frequency, data or tone signaling arrangements. Two-way (polling) communication between the master station and each remote station is intended.

F. Rate Regulations

1. Types of rates and charges.

The two types of rates and charges are monthly rates and nonrecurring charges and are described as follows:

a. Monthly Rates

Monthly rates are recurring charges that apply each month or fraction thereof that a service is provided. For billing purposes, each month is considered to have 30 days.

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S10. INTRALATA PRIVATE LINE SERVICE

S10.4 VOICE GRADE SERVICE (Cont'd)

F. Rate Regulations (Cont'd)

1. Types of rates and charges. (Cont'd)

b. Nonrecurring Charges

Nonrecurring Charges are one-time charges that apply for a specified work activity. The three types of nonrecurring charges that apply are installation of service, installation of features and functions and service arrangements.

(1) Installation of Service

Nonrecurring charges apply for each service terminated at the customer's premises. For the installation of local channels when more than one of the same type of service, between the same locations, for the same customer is ordered and installed at the same time, one at each location is billed at the First Service Installed rate and the others are billed at the Additional Service Installed rate.

The nonrecurring charges for the Installation of Services are set forth following as Nonrecurring Charges for the Local Channel and the Interoffice Channel rate elements.

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S10. INTRALATA PRIVATE LINE SERVICE

S10.4 VOICE GRADE SERVICE (Cont'd)

F. Rate Regulations (Cont'd)

1. Types of rates and charges. (Cont'd)

b. Nonrecurring Charges (Cont'd)

- (2) Nonrecurring charges apply for the installation of features and functions available with the various services. For some features and functions there is a lower charge if installed coincidentally with the service, and a higher charge if installed subsequent to the service.

c. Service Rearrangements

- (1) Service rearrangements are changes to existing (installed) services which do not result in either a change in the minimum period requirements or a change in the physical location of the point of termination at a customer premises. Changes which result in the establishment of new minimum period of obligations are treated as disconnects and starts. Changes in the physical location of the point of termination are treated as moves and are described and set forth in this Price List.

The charge to the customer for the service rearrangement is dependent on whether the change is administrative only in nature or involves actual physical change to the service.

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S10. INTRALATA PRIVATE LINE SERVICE

S10.4 VOICE GRADE SERVICE (Cont'd)

F. Rate Regulations (Cont'd)

1. Types of rates and charges. (Cont'd)

c. Service Rearrangements (Cont'd)
(1) (Cont'd)

Administrative changes will be made without charge(s) to the customer. Such changes require the continued provision and billing of the Private Line Service to the same entity (i.e., customer remains responsible for all outstanding indebtedness for the service). Administrative changes are as follows:

- Change of customer name (i.e., the customer of record does not change but rather the customer of record changes name),
- Change of customer or customer's premises address when the change of address is not a result of a physical relocation of equipment.
- Change in billing data (name, address or contact name or telephone number.

(2) All other service rearrangements will be charged for as follows:

- If the change involves the addition of other customer designated premises to an existing multipoint service, the nonrecurring charge for the local channel rate element will apply. The charges will apply only for the location(s) that is being added.
- If the change involves the addition of an optional feature or function which has a separate nonrecurring charge, that nonrecurring charge will apply.

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S10. INTRALATA PRIVATE LINE SERVICE

S10.4 VOICE GRADE SERVICE (Cont'd)

F. Rate Regulations (Cont'd)

1. Types of rates and charges. (Cont'd)

c. Service Rearrangements (Cont'd)

(2) All other service rearrangements will be charged for as follows: (Cont'd)

- If the change involves changing the type of signaling on a voice grade service the subsequent, nonrecurring charge will apply for the new type signaling. The charge will apply per service termination affected.
- for all other changes, including a change of the customer of record involving no physical changes to the service provided or the addition of optional features without separate nonrecurring charges, a charge equal to a local channel rate element nonrecurring charge will apply. Only one such charge will apply per service, per change.

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S10. INTRALATA PRIVATE LINE SERVICE

S10.4 VOICE GRADE SERVICE (Cont'd)

F. Rate Regulations (Cont'd)

2. Types of rates and charges. (Cont'd)

c. Service Rearrangements (Cont'd)

(3) Moves

(a) A move involves a change in the physical location of one of the following:

(i) The point of interface at the customer premises.

(ii) The customer's premises.

(b) The charges for the move are dependent on whether the move is to a new location within the same building or to a different building.

(i) Moves Within the Same Building

When the move is to a new location within the same building, the charge for the move will be an amount equal to one-half the nonrecurring (i.e., installation) charge for the affected service termination at the customer's premises. There will be no change in the minimum period requirements. If a move is made at the same time a service rearrangement is made, the total charge will never exceed a full nonrecurring charge for the basic service.

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S10. INTRALATA PRIVATE LINE SERVICE

S10.4 VOICE GRADE SERVICE (Cont'd)

F. Rate Regulations (Cont'd)

3. Types of rates and charges. (Cont'd)

c. Service Rearrangements (Cont'd)

(3) Moves (Cont'd)

(b) The charges for the move are dependent on whether the move is to a new location within the same building or to a different building. (Cont'd)

(ii) Move to a Different Building

Moves to a different building will be treated as a discontinuance and start of service and all associated nonrecurring charges will apply. New minimum period requirements will be established at the new location. The customer will also remain responsible for satisfying all outstanding minimum period charges for the discontinued service.

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S10. INTRALATA PRIVATE LINE SERVICE

S10.4 VOICE GRADE SERVICE (Cont'd)

G. Rates and Charges

1. Digital Local Channels - denotes a path furnished from the serving wire center to the demarcation point on the customer's premises.

- a. Rates per digital local channel

	Monthly Rate	Nonrecurring Charge First	Additional
<u>Voice</u>			
Two or Four Wire	\$ 66.00	\$378.00	\$156.00

Data

Two or Four Wire	\$ 72.00	\$432.00	\$192.00
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2. InterOffice Channels

- a. When station locations of a voice grade service are located in different wire center serving areas, interoffice channel charges apply. Charges are based on the direct airline distance measured between the serving wire centers.

A fixed and per mile charge applies as set forth following:

	Fixed Monthly Charge	Monthly Charge Per Mile	Nonrecurring Charge Per Channel
Voice Grade Service	\$42.00	\$2.70	\$115.20

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S10. INTRALATA PRIVATE LINE SERVICE

S10.4 VOICE GRADE SERVICE (Cont'd)

G. Rates and Charges (Cont'd)

3. Optional Features and Functions

a. Bridging

Bridging charges are applicable where more than two Local Channels, or one or more Local Channels and more than one Interoffice Channel, or more than one Local Channel and one Interoffice Channel are bridged or hubbed at the same wire center.

(1) Voice Grade Bridges

(a) Voice Bridging

Per Port

	Monthly Rate	Nonrecurring Charge
(i) Two-Wire	\$18.00	\$38.40
(ii) Four-Wire	19.20	38.40

(b) Data Bridging

Per Port

(i) Four-Wire	\$30.00	\$40.80
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S10. INTRALATA PRIVATE LINE SERVICE

S10.4 VOICE GRADE SERVICE (Cont'd)

G. Rates and Charges (Cont'd)

3. Optional Features and Functions (Cont'd)

a. Bridging (Cont'd)

(1) Voice Grade Bridges (Cont'd)

(c) Telemetry and Alarm Bridging - Split
 Band, Active Bridging

(i) Common Equipment, per central
 Office

	Monthly Rate	Nonrecurring Charge
First Bridging Shelf, Capacity of 48 two- Wire Connections	\$120.00	\$390.00
Additional bridging shelf, Capacity of 56 two-wire Connections installed Subsequent to the first Bridging shelf	120.00	350.00
Additional bridging shelf, Capacity of 56 two-wire Connections installed at The same time as the first Bridging shelf	50.00	220.00
(ii) Channel connections, per channel connected		
Remote station channel Connection	5.00	36.00
Mid-link channel Connection, First channel	10.00	46.00
Mid-link channel Connection, Subsequent channels	10.00	46.00

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S10. INTRALATA PRIVATE LINE SERVICE

S10.4 VOICE GRADE SERVICE (Cont'd)

G. Rates and Charges (Cont'd)

3. Optional Features and Functions (Cont'd)

b. Signaling Arrangements

Signaling arrangements are provided at the customer's option to arrange channels for suitable signaling. Signaling is required on all off-premises extension channels and tie line channels associated with PBC (or similar) systems.

Per local channel

	Monthly Rate	Nonrecurring Charge	
		Initial	Subsequent
(1) Ringdown-Manual	\$13.20	\$40.80	\$216.00
(2) Ringdown-Automatic	12.00	18.00	68.40
(3) E& M Type	12.00	52.80	198.00
(4) Type A (0-199 ohms)	7.20	48.00	138.00
(5) Type B (200-299 ohms)	7.20	44.40	138.00
(6) Type C (900 or more ohms)	3.60	14.40	138.00

c. Conditioning (Voice Grade Services)

(1) Conditioning provides more specific transmission characteristics for data services. There are two types of C-conditioning and one type of D-conditioning, each with different technical specifications. C-type conditioning controls attenuation distortion and envelope delay distortion. D-type conditioning controls the signal to C-notched noise ratio and intermodulation distortion.

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S10. INTRALATA PRIVATE LINE SERVICE

S10.4 VOICE GRADE SERVICE (Cont'd)

G. Rates and Charges (Cont'd)

3. Optional Features and Functions (Cont'd)

c. Conditioning (Voice Grade Services) (Cont'd)

(1) (Cont'd)

Conditioning is charged on a per Local Channel Basis for two-point and multipoint service. For two-point services the parameters apply to each service. For multipoint services the parameters apply to any path between any two service points.

- (2) When a channel is equipped with Type D1 conditioning and is utilized for voice communications, the Company does not undertake to represent that the channel will be suitable for such voice transmission.

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S10. INTRALATA PRIVATE LINE SERVICE

S10.4 VOICE GRADE SERVICE (Cont'd)

G. Rates and Charges (Cont'd)

3. Optional Features and Functions (Cont'd)

c. Conditioning (Voice Grade Service (Cont'd))

(3) C-Type Conditioning

C-Types of Conditioning per local channel

		Monthly Rate	Nonrecurring Charge	
			Initial	Subsequent
(a)	C1 Type	\$2.40	\$12.00	\$78.00
(b)	C2 Type	\$2.40	\$26.40	\$88.80
4. D-Type Conditioning				
D-Type Conditioning per local channel				
(a)	D1 Type	\$2.40	\$19.20	\$82.80

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S11. FOREIGN EXCHANGE SERVICE

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S11. FOREIGN EXCHANGE SERVICE

S11.1 GENERAL

- A. Foreign Exchange Service is furnished subject to the same restrictions as to the use of the service by others than the subscriber and his representatives, as apply in connection with other classes of the local exchange service.
- B. Subscribers to interexchange FX service contract for service with the Company owning the local exchange and normally do not contract with the other Company or companies involved, however, the Company owning the local exchange is responsible to its subscriber only for its own facilities and service.
- C. A subscriber of FX service will be required to also take regular exchange service from the local exchange. In no event shall the FX service be allowed to be connected to, or otherwise be made available for, the local exchange switchboard service.
- D. Foreign Exchange Service is offered as local exchange service and the use of this service for originating toll service is not contemplated.

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S11. FOREIGN EXCHANGE SERVICE

S11.2 DEFINITIONS

- A. Foreign Exchange (or FX) Service is exchange (local) service furnished to a subscriber from an exchange other than the one from which he would normally be served. Such service is not in accord with the general plan of furnishing telephone service and such service is furnished only under special conditions, where warranted by the circumstances, including availability of facilities involved.
- B. The exchange in whose service area the customer is located and which furnishes the telephone or PBX termination for foreign exchange service and which bills and collects for such service is called the Local Exchange.
- C. The exchange which provided the central office facilities and thereby furnished the foreign exchange service is called the Serving Exchange.
- D. Where Foreign Exchange Service is provided between exchanges or exchange areas of the Company, it is called Intra-Company FX Service. Where such service is furnished between an exchange of the Company and that of another Company, it is called Inter-Company FX Service.

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S11. FOREIGN EXCHANGE SERVICE

S11.3 RATES

- A. The monthly rate for Foreign Exchange Service is the monthly rate for individual access line, station, or PBX trunk, applicable in the serving exchange plus the regular authorized monthly charges for any exchange service facilities, except stations and PBX trunks (but including any applicable mileage charge), used in furnishing the service by the local exchange, plus;
1. Mileage charges, route measurement, of Company owned circuit used in connecting the local exchange central office with the serving exchange central office, plus;
 2. Any additional charges made by another telephone company or companies in furnishing the circuit.
 3. The charge set out in (1) above is predicated on the Company having available facilities. If it is necessary for this Company to construct new facilities or to rent space on foreign poles to carry FX circuits, there will be an additional charge to be negotiated based on the cost of such facilities.

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S11. FOREIGN EXCHANGE SERVICE

S11.3 RATES (Cont'd)

B. Installation and service connection charges for furnishing Foreign Exchange Service shall be the authorized charges for individual line main station, or PBX trunk applicable in the serving exchange, plus the regularly authorized installation charges for any exchange service facilities, except stations used in furnishing the service by the local exchange.

C. Non-recurring Charges

	First	Additional
	\$378.00	\$432.00
	156.00	192.00

D. Application of Mileage Charges

- 1. Interexchange Channel First mile.....\$76.00
- 2. Interexchange Channel Additional miles.....\$2.00 each
- 3. Interexchange Rate Usage Charge
 - a. 1-10 miles..... \$40.00
 - b. 11-20 miles..... \$60.00
 - c. 21-30 miles..... \$80.00
 - d. 31-50 miles.....\$100.00
 - e. Over 50 miles.....\$122.00

Example: An Ashford Exchange number for a key system line in Dothan would incur the following charges:

Local Service Charges:

- Line charge - Key system - tone.....\$40.10
- Interstate Access charge.....\$ 9.20
- E911 fee.....\$ 2.21

Special Service Charges:

- Interexchange Channel First mile.....\$76.00
- Interexchange Channel Additional miles (9 miles).....\$18.00
- Interexchange Rate Usage charges.....\$40.00

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S11. FOREIGN EXCHANGE SERVICE

S11.4 APPLICATIONS, BILLING AND COLLECTING PROCEDURE

- A. Interexchange FX Service will be furnished under the terms and conditions of the Foreign Exchange Service Agreement executed between this Company and the Company involved. This agreement contemplates that:
1. When a party located in this Company's exchange service area desires this class of service, he shall apply for same to this Company, which will obtain from the Company furnishing the serving exchange service its charges and conditions for providing its parts of the applicants requested service, and on submission to applicant and his acceptance by executed contract of the overall charges, including those of this Company both for installation and monthly flat rate cost and conditions of service. This applicant becomes an FX subscriber of this Company which will perform all billing to and collecting from said subscriber for the entire service rendered.
 2. When a party located in another Company's exchange service area desires FX Service to an exchange belonging to this Company, his application should be made to the other Company which should handle all necessary arrangements for service, and on establishment of same, do all subscriber billing and collecting. This Company has no responsibility to the subscriber with respect to such matters.

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S12. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

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S12. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S12.1 LINE EXTENSION CHARGES

A. General

1. The Company shall provide tariffed basic telephone service to the premises of a permanent residence or business within its franchised service territory, if the costs, including, but not limited to costs of facilities, rights-of-way and equipment of providing basic telephone service to the requiring party does not exceed eight thousand dollars (\$8,000).
2. Should the cost of a new service installation for a permanent resident or business in the Company's franchised service territory exceed eight thousand dollars (\$8,000) a customer may request that the Company allocate any unused universal service funds received by the Company which have been set aside for this purpose. A determination of whether such funds exist shall be made at the sole discretion of the Company. A customer may be required to pay such excess costs under the conditions described in this Price List.
3. Construction or installation charges are nonrecurring charges made under certain conditions as hereinafter set forth and are in addition to applicable charges for the class of service furnished, mileage charges and other charges that may be applicable.
4. Construction charges are payable at the time the application for service is signed or when the amount is rendered, as the Company, at its option, may require.
5. The word "Cost", wherever used in this section, is to be interpreted to mean the cost of labor and materials, and include charges for supervision and other overhead expense associated with the construction or installation.
6. When attachments are made to poles of other companies, in lieu of providing new pole line construction for which the subscriber would regularly be charged construction charges under the provision of this section, the attachment rental charges to the Company for such attachments may be borne in whole or in part by the subscriber as the particular circumstances may warrant.

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S12. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S12.1 LINE EXTENSION CHARGES (Cont'd)

A. General (Cont'd)

7. Any poles, conduit, cable or other plant provided at the expense of the customer, on either a public highway or on private property shall not be used by the customer for any purpose other than service furnished by the Company for the support of cable, wire or other apparatus of the Company, except upon approval of the Company.
8. In all cases of construction on public highway or on private property to serve customers in general, ownership of the poles, conduit, and other plant must be vested either in the Company or some other company with which the Company has joint use arrangement. All plant is maintained and replaced at the expense of the Company.

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S12. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S12.1 LINE EXTENSION CHARGES (Cont'd)

B. Private Right-of-way

When the applicant is so located that it is necessary to use private right-of-way to furnish service and the Company is unable to obtain the required right-of-way without cost, the applicant may be required to pay the cost incurred in securing, clearing and retaining such right-of-way.

C. Exceptions to Construction Charges

1. Except as provided under "Temporary Service", no construction charge is made for the provision of new pole lines or wire on public highways within the Base Rate Area.
2. Except as provided under "Temporary Service", where the applicant is located outside the Base Rate Area and the construction of outside plant is required to provide facilities to serve one or more applicants, the applicant or applicants may be required to bear the cost of such construction. Neither station installations, including drop wire, protector, nor any plant within the Base Rate Area shall be considered as construction costs.

S12.2 TEMPORARY SERVICE

When construction is required for temporary service and there is no immediate prospect of reusing the plant provided, the subscriber is required to bear the total cost of such construction and installation and the cost of removal; provided, however, that the salvage value of any plant removed, excluding the telephone set, shall be deducted from the total cost to be paid by the subscriber.

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S12. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S12.3 MOVES OR CHANGES OF EXISTING CONSTRUCTION

When the Company shall move or change existing construction or equipment for which no specific charge is quoted in this Price list, the person at whose request the move or change is made may be required to bear the cost of such change.

S12.4 CONSTRUCTION IN RESIDENTIAL DEVELOPMENTS

All telephone service placed in residential developments of 5 or more adjoining lots in a recorded plan for the construction of single-family residence including mobile homes intended for year-round occupancy, or one or more adjoining lots for the construction of one or more apartment houses containing an aggregate of five or more family units, if telephone service to such residential or apartment house lots necessitates extending the Company's existing distribution lines.

A developer shall:

- A. At his own cost, provide the Company with easements satisfactory to the Company for occupancy and maintenance of distribution and service lines and related facilities, except in public ways which the Company has the legal right to occupy.
- B. At his own cost, clear the ground in which the aforesaid line and related facilities are to be built or placed, of trees, stumps and other obstructions.
- C. Place with the Company, in advance or upon other terms the Company may require the following charges when the developer requests construction ahead of the time the Company would normally provide service at customer request.

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S12. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S12.4 CONSTRUCTION IN RESIDENTIAL DEVELOPMENTS (Cont'd)

- D. A prepayment in aid of construction in an amount not in excess of 50% of the Company's costs of the distribution cable for the development.
- E. Such prepayment in aid of construction will be refunded on a proportionate basis for each contract for telephone service received. The basis of total refund shall be 100 percent refund upon receipt of telephone contracts for telephone service from 50 percent of the total development within a 3 year period.

If the developer changes the plot plan after installation of the Company's lines has begun, or otherwise necessitates additional costs by his act or failure to act, such additional costs shall be borne by the developer or his agent.

All distribution and service lines installed within a development shall conform to the Company's construction standards; and shall be owned and maintained by the Company. Such installations shall be performed by the Company or by such other entity as the Company may authorize to do the work. The Company shall not be liable for injury or damage occasioned by the willful or negligent excavation, breakage or other interference with its facilities by other than its own employees or agents.

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**S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT
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**S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT
AND SYSTEMS PROVIDED BY THE CUSTOMER**

S13.1 GENERAL REGULATIONS

A. General

This section addresses the responsibilities and liabilities of the customer and company where customer provided terminal equipment and communication systems interconnect with the regulated services of the Company. Customer provided refers to any equipment purchased by the customer or leased by the customer from the deregulated operations of the Company or from any other provider of such equipment.

B. Responsibility of the Customer

Customer-provided communications equipment may be used with the facilities furnished by the Company for telecommunications services as provided in this Price list. In all such cases the customer-provided communications equipment will be constructed, maintained and operated as to work satisfactorily with the facilities of the Company.

Where telecommunications service is available under this Tariff for use in connection with customer-provided communications systems, the operating characteristics of such equipment or system shall be such as not to interfere with any of the services offered by the Company. Such is subject to the further provisions that the customer-provided equipment or system does not endanger the safety of company employees or the public; damage, require change in or alteration of, the equipment or other facilities of the Company; interfere with the proper functioning of such equipment or facilities; impair the operation of the Company's service. Upon notice from the Company

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**S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT
AND SYSTEMS PROVIDED BY THE CUSTOMER**

S13.1 GENERAL REGULATIONS (Cont'd)

B. Responsibility of the Customer (Cont'd)

that the customer-provided equipment or system is causing or is likely to cause such hazard or interference, the customer shall make such change as shall be necessary to remove or prevent such hazard or interference. The customer indemnifies and saves the Company harmless against claims for infringement of patents arising from combining such equipment or system with, or using it in connection with, facilities of the Company; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company.

C. Responsibility of the Company

The Company shall not be responsible for the installation, operation or maintenance of any customer-provided terminal equipment or communications system. Telecommunications or private line service is not represented as adapted to the use of customer-provided equipment or systems and where such are connected to the Company facilities the responsibility of the Company shall be limited to the furnishing of facilities suitable for telecommunications service and to the maintenance and operation of such facilities in a manner proper for such telecommunications service. Subject to this responsibility, the Company shall not be responsible for (1) the through transmission of signals generated by the customer-provided equipment or systems or for the quality of, or defects in, such transmission, or (2) the reception of signals by customer-provided equipment or systems, or address signaling where such signaling is performed by customer-provided signaling equipment.

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**S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT
AND SYSTEMS PROVIDED BY THE CUSTOMER**

S13.1 GENERAL REGULATIONS

C. Responsibility of the Company (Cont'd)

The Company will, at a subscriber's request, provide information concerning interface parameters, including the number of ringers which may be connected to a particular telephone line needed to permit customer-provided terminal equipment to operate in a manner compatible with telecommunications or private line service.

The Company may make changes in its telecommunications or private line services, equipment, operations or procedures, where such action is not inconsistent with Part 68 of the Federal Communications Commission's Rules and Regulations. If such changes can be reasonably expected to require modification or alteration of customer-provided terminal equipment or communications systems or materially affect its performance, the Company will make a reasonable effort to notify the customer in advance, to allow the customer an opportunity to maintain uninterrupted service.

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**S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT
AND SYSTEMS PROVIDED BY THE CUSTOMER**

S13.1 GENERAL REGULATIONS (Cont'd)

D. Violation of Regulations

Where any customer-provided equipment or system or communication system provided to a customer is used with telecommunications service in violation of any of the provisions in this Price list, the Company will take such immediate action as necessary for the protection of its services, and will promptly notify the customer of the violation. The customer shall discontinue such use of the equipment or system or correct the violation and shall confirm in writing to the Company within 5 days, following the receipt of written notice from the Company, that such use has ceased or that the violation has been corrected. Failure of the customer to discontinue such use or to correct the violation and to give the required written confirmation to the Company within the time stated above shall result in termination of the customer's service until such time as the customer complies with the provisions of this Price List. The right of the Company to terminate service as provided above, includes the right to suspend the service or to disconnect such customer-provided equipment or communications system.

E. Hazardous or Inaccessible Locations

Customer-provided equipment which serves a location which the Company considers impracticable to service because of hazard or inaccessibility may be connected with telecommunications service by means of connecting equipment furnished by the Company.

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**S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT
AND SYSTEMS PROVIDED BY THE CUSTOMER**

S13.1 GENERAL REGULATIONS (Cont'd)

F. Provisions of Channels and Equipment

When the customer elects to provide his own communications system, it is contemplated that the customer shall provide all station apparatus and associated channels which are a part of the system and which are located on the same customer's premises as the system.

G. Recording, Reproducing, and Automatic Answering and Recording Equipment

1. Recording or Two-way Telephone Conversations
Telecommunications and private line services are not represented as adapted to the recording of two-way telephone conversations. Customer-provided voice recording equipment may be connected with telecommunications and private line services, in accordance with the provisions in this Price list, subject to the following conditions:

When recording equipment is in use and is a direct electrical connection with services of the Company, a recorder tone that is repeated at intervals of approximately fifteen seconds is required except that the recorder tone described is not required:

- a. When the equipment will be used by public fire and police departments exclusively for the receipt of intrastate fire and police calls, and attended at all times for such purpose.

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**S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT
AND SYSTEMS PROVIDED BY THE CUSTOMER**

S13.1 GENERAL REGULATIONS (Cont'd)

G. Recording, Reproduction, and Automatic Answering and
Recording Equipment (Cont'd)

1. (Cont'd)

- b. For Federal Communications Commission licensed broadcast stations for the purpose of recording two-way telephone conversations for broadcast over the air, so long as those activities are consistent with the applicable broadcast regulations.
- c. When such equipment is used by the United States Department of Defense at command centers for emergency communications transmitted over the Defense Department's private line system when connected to the telecommunications network.
- d. For the United States Secret Service of the Treasury Department to record telephone conversations which endanger the safety and security of the President of the United States, and members of his immediate family.

Customer-provided voice recording equipment shall be so arranged that it can be physically connected to and disconnected from Company facilities and switched on and off.

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**S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT
AND SYSTEMS PROVIDED BY THE CUSTOMER**

S13.2 CONNECTIONS OF REGISTERED TERMINAL EQUIPMENT AND SYSTEMS

- A. Customer-provided registered terminal equipment, registered protective circuitry, and registered communications systems may be directly connected at the customer's premises to the telecommunications network, subject to Part 68 of the Federal Communication Commission's Rules and Regulations:
1. A customer-provided registered PBX or key system may be connected directly to the public switched network or behind a Company-provided Centrex system, provided that the customer-provided equipment and the associated customer-provided premises wiring are in compliance with Section 68.214 and 68.215 of the FCC's Rules and Regulations.
 2. The customer shall notify the Company of each line to which registered equipment is to be connected and shall notify the Company when such registered equipment is permanently disconnected. The customer shall provide the Company the registration number and ringer equivalence number for the registered equipment. The customer is also responsible for specification of the appropriate protective connecting arrangement when other than the standard jack is required. (See FCC Part 68, Section 68.1-0-6, Notification to Telephone Company.)
 3. The Company is not obligated to provide system and/or terminal equipment or station wiring beyond the point of connection (network interface) with customer-provided systems and/or terminal equipment.

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**S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT
AND SYSTEMS PROVIDED BY THE CUSTOMER**

S13.2 CONNECTIONS OF REGISTERED TERMINAL EQUIPMENT AND SYSTEMS
(Cont'd)

B. Premises Wiring Associated with Registered or Grandfathered
Communications Systems

1. Premises Wiring is wiring which connects separately-housed equipment entities or system components to one another, or wiring which connects and equipment entity or system component With the telephone network interface, located at the customer's premises and not within an equipment housing.

a. Fully-protected Premises Wiring is premises wiring which is:

- (1) No greater than 25 feet in length (measured linearly between the point where it leaves equipment or connector housings) and registered as a component of and supplied to the user with the registered terminal equipment or protective circuitry with which it is to be used.
- (2) A cord which complies with (1) preceding and which is extended once by a registered extension cord. Extension cords may not be used as a substitute for wiring which for safety reasons should be affixed to or embedded in a building's structure.
- (3) Wiring located in an equipment room with restricted access, provided that this wiring remains exposed for inspection and is not concealed or embedded in the building's structure, and that it conforms to Part 68 of the Federal Communications Commission's Rules and Regulations.

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**S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT
AND SYSTEMS PROVIDED BY THE CUSTOMER**

S13.2 CONNECTIONS OF REGISTERED TERMINAL EQUIPMENT AND SYSTEMS
(Cont'd)

B. Premises Wiring Associated with Registered or Grandfathered
Communications Systems (Cont'd)

1. (Cont'd)

a. (Cont'd)

(4) Electrically behind registered equipment, system components or protective circuitry which assure that electrical contact between the wiring and commercial power wiring or earth ground will not result in hazardous voltages or excessive longitudinal imbalance at the telephone network interface.

b. Protected Premises Wiring Requiring Acceptance Testing for Imbalance is premise wiring which is electrically behind registered equipment, system components or circuitry, which assure that electrical contact between the wiring and commercial power wiring will not result in hazardous voltages at the telephone network interface.

c. Unprotected Premises Wiring is all other premises wiring.

2. Customers who intend to connect premise wiring other than Fully-Protected Premises Wiring to the telephone network shall give advance notice to the Company in accordance with the procedures specified in Part 68, Section 68.106(c) of the Federal Communication Commission's Rules and Regulations.

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**S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT
AND SYSTEMS PROVIDED BY THE CUSTOMER**

S13.3 CONNECTIONS OF GRANDFATHERED TERMINAL EQUIPMENT AND
GRANDFATHERED COMMUNICATIONS SYSTEMS

A. Direct Connections and Connections Through Connecting
Arrangements Provided by the Company

1. If the initial rule-compliance connection was made prior to January 1, 1980, grandfathered Terminal Equipment and Grandfathered Communication Systems may remain directly connected and be moved and reconnected to the telecommunications network for the life of the equipment without registration. The equipment or system may be modified only in accordance with Part 68 of the Federal Communication Commission's Rules and Regulations, subject to the following:
 - a. The customer shall notify the Company when grandfathered terminal equipment or a communication system is to be connected. Notification should include a description of the equipment, manufacturer's name, model number and type of equipment and state its previous connection, which qualifies it for continued connection. The customer shall also notify the Company when such communications equipment and systems are to be permanently disconnected.
 - b. All connections are made through a network interface agreeable to the Company and the customer.

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**S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT
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S13.3 CONNECTIONS OF GRANDFATHERED TERMINAL EQUIPMENT AND
GRANDFATHERED COMMUNICATIONS SYSTEMS (Cont'd)

A. Direct Connections and Connections Through Connecting
Arrangements Provided by the Company (Cont'd)

1. (Cont'd)

- c. All such connections shall comply with all the criteria contained in Subpart D of Part 68 of the Federal Communication Commission's Rules and Regulations both prior to and after the application of each of the mechanical and electrical stresses specified in that section.

S13.4 ACOUSTIC OR INDUCTIVE CONNECTIONS

A. General

Customer-provided voice or data terminal equipment and customer-provided communications systems may be acoustically or inductively connected at the customer's premises to the telecommunications network provided the connection is made externally to the network control signaling unit when the unit is Company-provided. The customer-provided communications equipment must comply with all the criteria contained in Subpart D of Part 68 of the Federal Communications Commission's Rules and Regulations both prior to and after the application of each of the mechanical and electrical stresses specified in that section.

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**S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT
AND SYSTEMS PROVIDED BY THE CUSTOMER**

S13.5 CONNECTION OF CUSTOMER-PROVIDED COMMUNICATIONS SYSTEMS NOT
SUBJECT TO PART 68 OF THE FCC RULES AND REGULATIONS

A. Customer-provided communications systems not subject to Part 68 of the Federal Communications Commission's Rules and Regulations may be connected with telecommunications services in accordance with this Tariff. These communications systems (including channels derived from such systems), not exceeding voice grade, may be connected at the customer's premises provided that:

1. Such telecommunications service or customer-provided communications system is utilized for the origination or termination of communications at the customer's premises where the connection is made.
2. The connection shall be through a network control signaling unit and connecting arrangement furnished by the Company.
3. The connection shall be made through switching equipment provided either by the customer or by the Company.

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**13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT
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S13.5 CONNECTION OF CUSTOMER-PROVIDED COMMUNICATIONS SYSTEMS NOT
SUBJECT TO PART 68 OF THE FCC RULES AND REGULATIONS(Cont'd)

A. (Cont'd)

4. The provisions relating to minimum protection criteria set forth in Subpart D of Part 68 of the Federal Communications Commission's Rules and Regulations both prior to and after the application of each of the mechanical and electrical stresses specified in that section. As related to minimum protection criteria and when applied to the connection of customer-provided communications systems, the term "Customer's premises" shall include any premises on which the customer-provided communications system is terminated.

Where a telecommunications service is used in the provision of a composite data service for others and connection of such service is made to a communications system provided by a customer and the connection is made through customer-provided data switching equipment, the provisions of 1. and 3. above do not apply.

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**S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT
AND SYSTEMS PROVIDED BY THE CUSTOMER**

S13.6 CONNECTIONS OF CUSTOMER-PROVIDED TERMINAL EQUIPMENT
SPECIFICALLY EXCLUDED FROM THE FCC REGISTRATION PROGRAM

- A. Customer-provided terminal equipment may be connected at the customer's premises to party line and semipublic coin services of the Company in accordance with the following:
1. The connection of customer-provided terminal equipment to services specifically excluded from the Federal Communications Commission's Registration programs shall be through a protective connecting arrangement which must be furnished by the Company.
 2. The connection of customer-provided communications equipment must comply with all the criteria contained in Subpart D of Part 68 of the Federal Communications Commission's Rules and Regulations both prior to and after the application of each of the mechanical and electrical stresses specified in that section.

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**S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT
AND SYSTEMS PROVIDED BY THE CUSTOMER**

S13.7 CUSTOMER PREMISES INSIDE WIRE

A. General Regulations

1. Customer premises inside wire and standard jacks associated with residence and business individual line basic local exchange services, as defined elsewhere in this Price list, may be provided by either the Company or the customer.
2. Customer premises inside wire is defined as that wire, including connectors, blocks and jacks, within a customer's premises that extends between the termination of the Exchange Access Line and those standard jack locations within the customer's premises to which terminal equipment can be connected for access to the Network Access Line.
3. Customer premises inside wire provided by the customer must be installed in accordance with the technical standards and installation guidelines furnished to the Commission by the Company and must comply with the National Electric Safety Code and applicable local codes.
4. Customer premises inside wire provided by the customer may be connected to residence and business individual line basic local exchange service furnished by the Company at a specified network interface.
5. The network interface for the connection of customer premises inside wire consists of a standard modular jack or appropriate device and is provided as part of the network access line. This will be installed in side or outside the customer's premises at a location determined by the Company which is accessible to the customer. The normal location will be in close proximity to the protector or entrance facility, whenever practicable.

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**S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT
AND SYSTEMS PROVIDED BY THE CUSTOMER**

S13.7 CUSTOMER PREMISES INSIDE WIRE (Cont'd)

A. General Regulations (Cont'd)

6. The Company is not obligated to connect telephone instruments and standard modular jacks to customer-provided inside wire.
7. Maintenance of customer owned premises inside wire may be performed by either the Company or the customer.

B. Responsibility of the Customer

1. When the customer provides the inside wire and standard jacks, the installation must be in accordance with the technical standards furnished to the Commission by the Company.
2. In the event the customer maintains or attempts to maintain inside wire, the customer assumes the risk of loss of service, damage to property, or death to or injury of the customer or the customer's agent. The customer will save the Company harmless from any and all liability claims, or other damage suits arising out of the customer's wire maintenance activity.

C. Responsibility of the Company

1. The Company will make the technical standards and installation guidelines for customer provision of inside wire available to customers at Business office or other designated locations.

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**S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT
AND SYSTEMS PROVIDED BY THE CUSTOMER**

S13.7 CUSTOMER PREMISES INSIDE WIRE (Cont'd)

D. Violation of Regulations

1. Where customer-provided inside wire is a violation of Section 2, the Company will properly notify the customer of the violation and will take such immediate action as is necessary for the protection of the telecommunications network and Company employees.
2. The customer shall discontinue use of the customer-provided inside wire or correct the violation and notify the Company in writing that the violation has been corrected within 20 days after receipt of such notice.

Failure of the customer to discontinue such use or to correct the violation will result in the suspension of the customer's service until such time as the customer complies with the provisions of this Price List.

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S14. EMERGENCY SERVICE

The Company provides 911 service to its subscribers, whereby a public safety answering point designated by the customer may receive and answer telephone calls placed by dialing the number 911. It includes the services provided by the lines and equipment associated with the service arrangement for answering and dispatching of public emergency telephone calls dialed to 911. The Company does not directly interconnect with Emergency District Providers but provides access to Emergency Number Service through arrangements with other carriers.

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S15. RESERVED FOR FUTURE USE

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S16. RESERVED FOR FUTURE USE

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S25. GENERAL RULES AND REGULATIONS

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S25. GENERAL RULES AND REGULATIONS

S25.1 APPLICATION OF REGULATIONS

The regulations set forth herein apply to intrastate services and facilities furnished within the State of Alabama by Knology Total Communications, Inc. d/b/a Knology or d/b/a *WOW! Internet, Cable and Phone*, hereinafter referred to as the Company. When services and facilities are provided in part by the Company and in part by other companies, the regulations of the Company apply to that portion of the service or facilities furnished by it.

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S25. GENERAL RULES AND REGULATIONS

S25.2 USE OF SERVICE

A. Abuse or Fraudulent Use of Service

1. The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes:
 - a. the use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or obtain information without payment of the charge applicable for service;
 - b. rearrangement of, tampering with or connection of equipment to the facilities of the Company to obtain, to attempt to obtain or to assist others to obtain service without payment (in total or in part) of regular charges for the service.
 - c. false representation, scheme, trick or device whatsoever intended to avoid payment (in total or in part) of regular charges for the service;
 - d. the use of service or facilities of the Company for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment or harass another;
 - e. the use of profane or obscene language;
 - f. the use of the service in such manner as to interfere unreasonably with the use of the service by one or more other customers;
 - g. the impersonation of another;

B. Use of Service for Unlawful Purposes

The service is furnished subject to the condition that it shall not be used for any unlawful purpose.

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S25. GENERAL RULES AND REGULATIONS

S25.2 USE OF SERVICE (Cont'd)

C. Use of Party Line Service

Does Not Apply to Knology Total Communications, Inc.

D. Use of Customer Service

Customer telephone service, as distinguished from public and semi-public telephone service, is furnished only for use by the customer, his family, employees, or business associates, or persons residing in the customer's household, except as the use of the service may be extended to joint users or to persons temporarily subleasing a customer's residential premises. The Company has the right to refuse to install customer service or to permit such service to remain on premises of a public or semipublic character when the station is so located that the public-in-general, or patrons of the customer may make use of the service. At such locations, however, customer service may be installed, provided the instrument is so located that it is not accessible for public use.

E. Minimum Contract Period

Except as specified elsewhere in this Price List, the minimum contract period is one month from the date service or additions to service are established, and the minimum charge is the authorized rate for one month. For purposes of rate administration, each month is considered to have 30 days.

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S25. GENERAL RULES AND REGULATIONS

S25.2 USE OF SERVICE (Cont'd)

F. Termination of Service

1. By the Company

a. The Company may refuse to furnish or may terminate the service and remove its equipment under the following circumstances, provided suitable notice has been given to the customer:

- (1) upon the continuance of any unpaid amount due for a period of 5 days following temporary suspension;
- (2) upon the continuance of any unauthorized attachment, as stated elsewhere in this Price list.
- (3) upon objection to the furnishing of a service made in writing by or on behalf of any governmental law enforcement agency acting within its jurisdiction on the grounds that such service is, or will be, used for an illegal purpose;
- (4) upon the use of a service in such a manner that, in the opinion of the Company, constitutes abuse or fraud or may tend to injuriously affect the efficiency of the Company's plant, property, or service;
- (5) upon a violation of any of the regulations governing the furnishing of a service.

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S25. GENERAL RULES AND REGULATIONS

S25.2 USE OF SERVICE (Cont'd)

F. Termination of Service (Cont'd)

2. At customer's request

- a. Contracts for service may be terminated prior to the expiration of the contract period provided advance notice is given to the Company and upon agreement to pay all charges due for the service furnished, plus any termination charges which might be applicable.
- b. Where a contract for service with a one month minimum period is cancelled before establishment of the service is completed, a charge not to exceed the service charge specified is applied if all or a portion of the facilities has been installed.
- c. No minimum or termination charge will apply (unless otherwise stated specifically in this Price list) where a new customer takes over the service of the former customer, provided the service is to be furnished at the same location without interruption and that the new customer assumes all unpaid charges on the original contract. Minimum and termination charges will apply for any service furnished under the original contract which is not retained by the new customer.
- d. No minimum or termination charge will apply in the event the service is terminated because of condemnation, destruction, or damage to property by fire or other cause beyond the control of the customer.

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S25. GENERAL RULES AND REGULATIONS

S25.2 USE OF SERVICE (Cont'd)

G. RESALE OF SERVICE

The resale of any service provided by the Company is not permitted except as provided elsewhere in this Price List or as specifically authorized by the Company.

H. RESTORATION OF SERVICE

In the event service is temporarily suspended for non-payment of charges, such service will be restored upon payment of charges due, or at the discretion of the Company, a substantial portion thereof. A restoration charge equal to the service ordering charge, central office access line connection charge, plus any other applicable charges, will apply.

I. SUBSCRIBER COMPLAINTS

Subscriber complaints can be filed with the Telephone Company directly or with the Public Service Commission. The subscriber should attempt to contact the utility first and try to resolve the problem with them. If the subscriber is unable to achieve results thereby, the subscriber may then contact the Alabama Public Service Commission.

J. ALABAMA RELAY CENTER RESTRICTIONS

The following calls may not be placed through the Alabama Relay Center.

1. Calls to 976, 900, or 700 numbers
2. Calls to time or weather recorded messages
3. Calls to other informational messages
4. Station sent paid calls from coin telephones
5. Operator handled conference service and other teleconference calls
6. All calls billed to cards (i.e. credit cards and calling cards) other than those issued by AT&T or the local exchange companies.

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S25. GENERAL RULES AND REGULATIONS

S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE

A. Applications for Service

1. Applications for service may be made orally or in writing.
2. The Company reserves the right to refuse service to any applicant who is found to be indebted to the Company for service previously furnished until satisfactory arrangements have been made for the payment of all such indebtedness. The Company may also refuse to furnish service to any applicant desiring to establish service for former subscribers of the Company who are indebted for previous service, regardless of the listing requested for such service, until satisfactory arrangements have been made for the payment of such indebtedness.
3. If telephone service is established and it is subsequently determined that either condition in 2. above exists, the Company may suspend or disconnect such service until satisfactory arrangements have been made for the payment of the prior indebtedness.

B. Application of Business Rates

1. Business rates apply in offices, stores, factories, and all other places of a strictly business nature.
2. Business rates apply in boarding houses (except as noted elsewhere), offices of hotels, halls and offices of apartment buildings, quarters occupied by clubs or lodges, public, private, or parochial schools, or colleges, hospitals, libraries, churches, college fraternity houses, and other similar institutions (but excluding dormitory rooms at such schools or colleges).

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S25. GENERAL RULES AND REGULATIONS

S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

B. Application of Business Rates (Cont'd)

3. Business rates apply at residence locations when the customer has no regular business telephone and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residence nature, which fact might be indicated by advertising, either by business cards, newspapers, hand bills, billboards, circulars, motion picture screens, or other advertising matter, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over to residence telephones during the intervals when, in compliance with the law or established custom, business places are ordinarily closed.
4. Where the place of business and residence of a customer are in the same premises and no telephone is installed in the place of business, the business rate shall be charged for the telephone installed in the residence.
5. At residence locations, when a telephone station or extension bell is located in a shop, office, or other place of business.
6. At any location where the listing of service at that location indicates a business, trade, or profession, except as specified below.

C. Application of Residence Rates

1. Residence rates apply in private residences where business alphabetical or classified telephone directory listings are not provided.

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S25. GENERAL RULES AND REGULATIONS

S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

C. Application of Residence Rates (Cont'd)

2. Residence rates apply in private apartments of hotels, rooming houses, or boarding houses where service is confined to the customer's use, and elsewhere in rooming houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders, provided business telephone directory listings are not furnished.
3. Residence rates apply in the places of residence of a clergyman, and in the place of residence of a physician, dentist, veterinary, surgeon or other medical practitioner, provided the customer does not maintain an office in the residence; in the residence of a Christian Science practitioner, nurse or midwife, or in the office of any of this group of persons, provided the office is located in the customer's residence and is not part of an office building. In any of such cases, the listing may indicate the customer's profession, but only in connection with an individual name. If listings of firms or partnerships, etc., or additional listings of persons not residing in the same household are desired, business rates apply.
4. Where the place of business and residence of a customer are in the same premises and no telephone is installed in the place of business, the business rate shall be charged for the telephone installed in the residence.

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S25. GENERAL RULES AND REGULATIONS

S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

D. Advance Payments

1. At the time an application for service is made, an applicant may be required to pay an advanced payment, in addition to such special construction and installation charges as are to be borne by the applicant. The amount of the advance payment is credited to the customer's account on the first bill rendered.
2. Federal, State or Municipal governmental agencies may not be required to make advance payments.

E. Customer Billing

1. The customer is responsible for all charges in conjunction with the services furnished him, including collect toll messages which have been accepted at the customer's telephone.
2. Monthly recurring charges are billed in advance and toll charges are billed in arrears. Special billing arrangements may be established for services provided to Governmental agencies.
3. Bills are due when rendered, unless otherwise specified on the bill, and may be paid at any business office of the Company or at any agency authorized to receive such payments.
4. For billing purposes, each month is presumed to have thirty days.
5. Retroactive billing adjustments will not be made for a period exceeding three years.

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S25. GENERAL RULES AND REGULATIONS

S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

E. Customer Billing (Cont'd)

6. The Company may temporarily suspend service in the event the customer fails to pay any amount due. Such suspension shall not be made until at least five days following written or verbal notification to the customer of the intention to suspend service.

F. Telephone Numbers

1. The customer has no property right to the telephone number or any right to continuance of service through any particular central office.
2. The Company reserves the right to change the customer's telephone number or the central office associated with such number, or both, as may be required for the proper conduct of its business.

G. Alterations

The customer agrees to notify the Company promptly whenever alterations or new construction on premises owned or leased by him necessitates changes in the Company's equipment, and the customer agrees to pay the Company's current charges for such changes.

H. Special Construction

1. Private Property. (See also Section 12, Charges Applicable Under Special Conditions.)

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S25. GENERAL RULES AND REGULATIONS

S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

H. Special Construction (Cont'd)

1. Private Property (Cont'd)

- a. An average amount of entrance and distribution facilities may be furnished by the Company provided the facilities are of the standard type normally furnished for the particular location or kind of service.
- b. If additional entrance or distribution facilities are required; if the conditions are such as to require special equipment, maintenance or methods of construction; if the stability of the customer has not been established; if the installation is for a temporary or semipermanent purpose or if for any other reason the construction costs are excessive as compared with the revenue to be derived, the applicant shall be required to pay the costs over and above those applicable for a normal installation, as provided in the Company's Price List.
- c. The customer will provide the Company without charge written permission for the placing of the Company's facilities on the property.

2. Underground

- a. When feasible, conduit will be furnished by the Company at cost, or conduit may be provided by the applicant subject to the Company's specifications. Conduit used for Company facilities may not be used for any other purpose without the consent of the Company. The distance between the conduit and any Electric Light or Power Conduit or Conductor shall be in accordance with the Company's specifications.

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S25. GENERAL RULES AND REGULATIONS

S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

H. Special Construction (Cont'd)

2. Underground (Cont'd)

a. (Cont'd)

The customer shall be required to pay the entire cost of maintenance of conduit, including subsequent excavations and replacements necessary because of damage resulting from negligence on the part of the customer or his representatives or from freezing or improper drainage.

- b. The cost of relocating underground entrance facilities at the customer's request will be borne by the customer, in accordance with rates, terms and conditions under the Company's Price List.

I. Special Assemblies of Speculative Projects

1. Special assemblies of speculative projects for which provision is not otherwise made in this Price list may be provided where practicable, if not detrimental to any of the services furnished by the Company.

- a. The charge for such facilities may be in the form of an installation charge, a monthly charge, a termination charge or any combination thereof and will include, when applicable, one or more of the following estimated expense items associated with the special service provided:

- (1) maintenance expense
- (2) depreciation expense - including reusable and non-recoverable items
- (3) administration expense
- (4) taxes - including Federal Income Tax
- (5) any other specific items of expense that may be associated with the facility provided
- (6) a reasonable return on investment

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S25. GENERAL RULES AND REGULATIONS

S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

I. Special Assemblies of Speculative Projects (Cont'd)

1. (Cont'd)

b. The estimated installation cost used in the derivation of the various expense items shall include the following:

- (1) material
- (2) material overhead
- (3) installation labor
- (4) installation labor overhead

2. In connection with Marketing and Sales studies and/or Marketing and Sales programs, the Company reserves the right to waive service charges within specified areas for such periods of time as designated by the Company.

525.4 ESTABLISHMENT AND MAINTENANCE OF CREDIT

A. Establishment of Credit

1. The Company is not obligated to establish, furnish or continue to furnish service to any individual or firm that owes for service previously rendered at the same or a different address until arrangements have been made to liquidate such previous indebtedness to the Company. In order to insure the payment of all charges due for its service, the Company may require any customer to establish and maintain his credit in one of the following ways:

- a. By furnishing acceptable credit references to the Company.
- b. By providing a suitable guarantee in writing, in a form prescribed by the Company.
- c. By means of a cash deposit. Such deposit shall not exceed the monthly amount for local exchange service and other monthly charges, added to twice the estimated monthly toll charges.

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S25. GENERAL RULES AND REGULATIONS

S25.4 ESTABLISHMENT AND MAINTENANCE OF CREDIT (Cont'd)

A. Establishment of Credit (Cont'd)

1. (Cont'd)

c. (Cont'd)

Interest shall be paid by the Company upon such deposit at a rate of seven percent (7%) per annum as prescribed by the Alabama Public Service Commission. Interest shall be calculated by December 1st of each year and credited on customers' December billing.

2. The Company shall be the sole judge as to whether or not the references or guarantee in writing are acceptable.

B. Discontinuance of Service for Failure to Maintain Credit

Service may be discontinued for failure to maintain credit within five days after the Company has served or mailed notice requiring the customer to do so.

C. Restoration Charge

Where service has been discontinued for failure to maintain credit, appropriate service charges will be made and collected by the Company.

D. Adjustments for Local Taxing Authority Payments

1. In the event a municipality imposes, collects or receives from the Company any license, occupational, franchise, privilege, inspection, or other similar tax or fee, or otherwise, whether in a lump sum, or at a flat rate, or based on receipts, or based on poles, wires, conduits, or other facilities, or otherwise, so much of the aggregate amount of such tax or fee as exceeds the sums listed below will be billed, insofar as practical, pro rata to the customers receiving exchange service within such municipality:

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S25. GENERAL RULES AND REGULATIONS

S25.4 ESTABLISHMENT AND MAINTENANCE OF CREDIT (Cont'd)

D. Adjustments for Local Taxing Authority Payments (Cont'd)

1. (Cont'd)

<u>Population of Municipality based on Federal census next preceding the year of collection _____</u>	<u>Annual amount which will not be billed to customers by the Company _____</u>
1 - 500	\$ 23
500 - 1,000	38
1,001 - 2,000	75
2,001 - 3,000	132
3,001 - 4,000	188
4,001 - 5,000	263
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Note: Nothing in this Price List shall authorize the billing to customers of the amount of any tax or fee imposed by any municipality at the time of the imposition of this Price list or of future payments to such municipality in the same or smaller amounts.

2. In the event a county or other local taxing authority, excluding municipalities, imposes, collects or receives from the Company any license, occupational, franchise, privilege, inspection or other similar tax or fee, or otherwise, whether in a lump sum, or at a flat rate, or based on receipts, or based on poles, wires, conduits or other facilities, or otherwise, the amount of such tax or fee will be billed, insofar as practical, pro rata to the customers receiving exchange service within such county or territory of other local taxing authority.

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S25. GENERAL RULES AND REGULATIONS

S25.4 ESTABLISHMENT AND MAINTENANCE OF CREDIT (Cont'd)

D. Adjustments for Local Taxing Authority Payments (Cont'd)

2. (Cont'd)

Note: Nothing in this Price List shall prohibit the billing to customers of the amount of any tax or fee imposed by a county or other local taxing authority at the time of the imposition of this Price List.

S25.5 OBLIGATION AND LIABILITY OF THE COMPANY

A. Undertaking of the Company

The Company will not transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections. Employees of the Company are forbidden to accept either oral or written messages to be transmitted over the facilities of the Company, except where the Company transmits messages for Telecommunications Devices for the Deaf (TDD).

Where the Company transmits messages through the Alabama Relay Center, the Company shall not be liable for errors in translating, transmitting, receiving or delivering messages by telephone, TDD or any other instrumentality over the facilities of the Company, connecting utilities or through the Alabama Relay Center, in the absence of gross negligence or willful misconduct.

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S25. GENERAL RULES AND REGULATIONS

S25.5 OBLIGATION AND LIABILITY OF THE COMPANY (Cont'd)

B. Provision of Equipment

1. All equipment necessary for the provision of a given service will be furnished by the Company or by the customer, except as provided elsewhere in this Price List. The customer may be required to provide suitable housing or other protective measures where equipment is to be installed in locations exposed to weather or other hazards. Commercial power will be furnished by the customer on his premises in suitable outlets when required.
2. No equipment, apparatus, circuit or device not furnished by the Company shall be attached to or connected with the facilities furnished by the Company; whether physically, by induction, acoustically or other; except as provided in this Price List or as otherwise authorized in writing by the Company. In case any such unauthorized attachment or connection is made, the Company shall have the right to remove or disconnect the same or to terminate the service.
3. The provisions of the preceding shall not be construed or applied to bar a customer from using devices which serve his convenience in his use of the facilities of the Company provided any such device, so used does not:
 - a. endanger the safety of Company employees or the public;
 - b. damage, require change in or alteration of, or involve direct electrical connection to, the equipment or other facilities of the Company, unless as provided for elsewhere in this Price List;

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S25. GENERAL RULES AND REGULATIONS

S25.5 OBLIGATION AND LIABILITY OF THE COMPANY (Cont'd)

B. Provision of Equipment (Cont'd)

3. (Cont'd)

c. interfere with the proper functioning of such equipment or facilities;

d. impair the operation of the communication system;

e. otherwise injure the public in its use of the Company's services.

4. Except as otherwise provided in this Price List, nothing herein shall be construed to permit the use of a recording device or of a device to interconnect any line or channel of the Company with any other communication line or channel of the Company or of any other person.

5. Facilities of an electric power company or oil, oil products or natural gas pipe line company, or railroad company, provided primarily to communicate with points located along a right-of-way (including premises of such company anywhere in cities, towns, or villages along the right-of-way) owned or controlled by such company and extending between or beyond exchange areas of the Company, may be connected with Private Branch Exchange, station, or regulated private line facilities furnished by the Company, subject to terms and conditions found in the Company's Price List.

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S25. GENERAL RULES AND REGULATIONS

S25.5 OBLIGATION AND LIABILITY OF THE COMPANY (Cont'd)

C. Furnishing of Service

The Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment.

D. Maintenance and Repair

1. All costs associated with the maintenance and repair of regulated services furnished by the Company will be borne by the Company, except as specified elsewhere in this Price List.
2. The Company will be reimbursed for any loss or damage to its facilities on the customer's premises resulting from intentional destruction or any other cause, except from fire or unavoidable accidents.
3. Access to customer's premises, at any reasonable hour, will be given to representatives of the Company for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities.

E. Directories

1. The Company will furnish to its customers, without charge, a directory for each access line. Additional directories will be furnished at the discretion of the Company. Foreign directories may be provided at an additional charge.

(D)



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S25. GENERAL RULES AND REGULATIONS

S25.6 LIMITATIONS AND USE OF SERVICE

A. Network Facilities for Use With Automatic Dialing and Announcing Devices

1. Subscribers who wish to use automatic dialing and announcing devices for solicitation purposes must do so pursuant to the following terms and conditions.
 - a. No numbers will be called in sequential fashion. Sequentially placed calls refer to those calls automatically dialed by successively increasing or decreasing integers, or similar methods.
 - b. Where facilities permit, the equipment shall be so programmed or utilized in such a manner as to automatically disconnect a called party's line not later than ten seconds after the called party hangs up.
 - c. Within 20 seconds after the called party answers, the name and telephone number of the individual or firm making or paying for the call, including but not limited to, the name of the individual or firm on whose behalf the call is made, must be clearly stated.
 - d. At the conclusion of the call, the name and telephone number of the individual or firm making or paying for the call, including but not limited to, the name of the individual or firm on whose behalf the call is made, must again be clearly stated.
 - e. If the customer's response is to be recorded, the customer must be informed of such and permission must be granted by the customer.

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S25. GENERAL RULES AND REGULATIONS

S25.6 LIMITATIONS AND USE OF SERVICE (Cont'd)

A. Network Facilities for Use With Automatic Dialing and
Announcing Devices (Cont'd)

1. (Cont'd)

- f. If the solicitation call requires a response by the customer and a charge will apply, the customer must be informed that the response is not a free call. The vendor must, at this time, give the customer the amount of the charges that will be applied if the customer responds.
- g. No calls will be placed to organizations providing emergency services, including but not limited to hospitals, nursing homes, fire departments, and law enforcement agencies.
- h. No calls will be placed on Sundays or Holidays. No calls will be placed between the hours of 8:00 p.m. and 8:00 a.m., Monday through Saturday.
- i. The Company is under no obligation to provide lists of telephone numbers or any directory information other than normally issued telephone directories.
- j. Messages must not contain obscene or profane language.
- k. Solicitation calls for the sale of pornographic material will not be allowed.
- 1. This type of telecommunication service will not be used for any unlawful purpose.

(D)
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S25. GENERAL RULES AND REGULATIONS

S25.6 LIMITATIONS AND USE OF SERVICE (Cont'd)

A. Network Facilities for Use With Automatic Dialing and Announcing Devices (Cont'd)

1. (Cont'd)
 - m. Connection of customer provided communication systems must meet the Company's requirements, as well as Part 68 of the Federal Communications Commission's Rules and Regulations.
 - n. Emergency and unlisted telephone numbers will not be used with recorded solicitation communication.
2. In cases where there is an existing business relationship between the called party and the subscriber and where the subscriber uses the dialing and announcing devices strictly as a follow up device to supply information related to these prior dealings, the preceding terms and conditions will not apply. However, even subscribers who have had prior dealings with the called party will not be allowed to utilize the automatic dialing and announcing devices for solicitation purposes.
3. Any subscriber operating or utilizing automatic dialing equipment who does so in violation of the provisions set forth preceding will be subject to immediate disconnection of telephone service.

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S26. DEFINITIONS

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S26. DEFINITIONS

ACCESS LINE - A circuit directly connecting the central office switching equipment with the subscriber's termination point.

ACCESS LINE WORK CHARGE - The charge for work associated on the circuit between the serving central office up to and including the protector on the customer's premises or on an outside circuit between premises or between -locations on the same premises.

ADDITIONAL LINE - A circuit connecting a station with another station or a circuit connecting a private branch exchange station with a private branch exchange switchboard. An additional line may terminate on a key in lieu of an instrument.

ALABAMA RELAY CENTER - The Alabama Relay Center permits hearing and speech impaired users of Telecommunications Devices for the Deaf (TDD) to communicate with users of ordinary telephones. Communications take place by relaying conversations (voice to TDD and TDD to voice). These calls are between one party who must communicate by means of a TDD and another who communicates by means of an ordinary telephone. Messages are rated from the rate center of the calling party to the rate center of the called party.

AUXILIARY LINE - An additional individual line main station used for one-way (inward to the subscriber) service.

BASE RATE - A schedule rate for any form of exchange service which does not include mileage charges.

BASE RATE AREA - The developed sections which are a part of or contiguous to the community in which the exchange is located as set forth in the telephone utility's tariffs and within which specified area local exchange service is furnished at uniform rates without mileage or zone rate charges.

BILL TO THIRD PARTY - Denotes a billing arrangement by which a long distance call may be charged to an authorized station as determined by the Company other than the station originating the call of the station where the call is terminated. Calls through the Alabama Relay Center may be billed only to a third number within Alabama.

BUSINESS SERVICE - Telephone service furnished to customers where the actual or obvious use is principally or substantially of a business, professional, or occupational nature.

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S26. DEFINITIONS

CALL - An attempted or completed communication.

CENTRAL OFFICE - A unit in which connections are made and switching is accomplished between telephone access lines and to the toll network.

CENTRAL OFFICE EQUIPMENT - Switching, transmission and power equipment located within a central office for the purpose of connecting local, EAS and toll calls.

CENTRAL OFFICE WORK CHARGE - The charge for work associated with the central office applicable for functions required within the central office.

CHANNEL - A path for communication between two or more stations, or central offices, furnished in such a manner as the Company may elect, whether by wire, radio or a combination thereof and whether or not by a single physical facility or route.

CLASS OF SERVICE - A description of telecommunications service furnished a customer which denotes such characteristics as nature of use (business or residence) or type of rate (flat rate, measured rate, or message rate). Classes of service are usually subdivided in "grades", such as individual line, two-party or four party.

COMMISSION - Alabama Public Service Commission.

COMMUNICATIONS SYSTEM - Channels and other facilities which are capable, when not connected to exchange telecommunications service, of two-way communications between customer-provided terminal equipment or deregulated Company provided stations.

COMMUNITY OF INTEREST FACTOR (CIF) - A unit of measurement for determining the feasibility of Extended Area Service. A CIF is arrived at by dividing the total long distance (toll) calls made during a study period by the total number of customers (access lines) of the originating telephone exchanges involved in the study.

COMPANY - Wherever used in this Price list, refers to Knology Total Communications, Inc. d/b/a Knology or d/b/a *WOW! Internet, Cable and Phone*, unless the context clearly indicates otherwise.

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S26. DEFINITIONS

CONNECTING ARRANGEMENT - The equipment provided by the Company to accomplish the direct electrical connection of customer-provided facilities with the facilities of the Company or of facilities of the Company with other facilities of the Company.

CONNECTING COMPANY - A corporation, association, partnership or individual owning or operating one or more exchanges and with which communications services are interchanged.

CONSTRUCTION CHARGE - A separate nonrecurring charge made for the construction of facilities in excess of those contemplated under the rates quoted in the service order schedule.

CONTINUOUS PROPERTY - The plot of ground, together with any buildings thereon, occupied by the customer, which is not divided by public highways or separated by property occupied by others. Where a customer occupies property on both sides of a street, alley, highway, body of water, railroad right-of-way, etc., and the properties would otherwise be continuous, such properties are treated as continuous property provided local wire or cable facilities are used and the customer furnished all local distribution pole line facilities or underground conduit required in connection therewith.

CONTRACT - The arrangement between a customer and the Company under which service and facilities are furnished in accordance with the applicable provisions of the Price List and/or service order, as applicable.

COST - The cost of labor and materials, which includes appropriate amounts to cover the Company's general operating and administrative expenses.

CUSTOMER- The individual, partnership, association or corporation which contracts for telephone service and is responsible for the payment of charges and compliance with the rules and regulations of the Company.

CUSTOMER PREMISES EQUIPMENT (CPE) - All telecommunications equipment located at a customer's premises (except pay phones).

CUSTOMER PROVIDED TERMINAL EQUIPMENT - Devices or apparatus and their associated wiring, provided by a customer, which do not constitute a communications system and which, when connected to the communications path of the telecommunications system, are so connected either electrically, acoustically, or inductively.

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S26. DEFINITIONS

CREDIT CARD - Denotes a billing arrangement by which a long distance call may be charged to an authorized Company credit card number.

DATA ACCESS ARRANGEMENT - A protective connecting arrangement for use with the network control signaling unit, or in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to assure proper operation and protection of the telecommunications network.

DEMARCATION POINT - Subscriber side of the network interface device.

DIAL SWITCHING EQUIPMENT - A unit of electro-mechanical or electronic switching equipment used in a central office or in connection with a private branch exchange system.

DIRECTORY LISTING - A publication in the Company's alphabetical directory of information relative to a customer's name or other identification and telephone number.

DROP WIRE - Paired wires, insulated and under a common cover, which connect a subscriber's line from the terminal on the pole to the point of demarcation on the customer's premises.

DUAL NAME LISTING - Provided for customers subscribing to residence service who share the same surname and reside at the same address, and for a person known by two first names.

EMERGENCY RATES - A third class of service exclusive of business and residence class, whereby service restoration is performed on a 24 hour 7 day week basis.

EXCHANGE - A geographical area established for the administration of telephone service in a specified area, called the "Exchange Area", which usually embraces a city, town, or village, and its environs. It may contain one or more central offices, together with the associated plant, equipment, and facilities used in furnishing communication service within that area.

EXCHANGE SERVICE AREA - The territory served by an exchange within which local telephone service is furnished at the exchange rates applicable within that area.

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S26. DEFINITIONS

EXCHANGE SERVICE - The furnishing of facilities for the telephone communication within an exchange area, in accordance with the regulation and charges specified in the Price List and/or Tariff, as applicable. Exchange facilities are used to establish and maintain connection between an exchange station and the other telephone plant and facilities in connection with long distance calls or extended area service calls.

EXTENDED AREA SERVICE (EAS) - A type of telephone switching and trunking arrangement which provides for unlimited calling between two or more telephone exchanges based on a usage-sensitive structure and/or a flat rate additive, if applicable.

EXISTING CUSTOMER - Reference to existing customer means customer as of the date of this Price list.

EXTRA MILEAGE - An additional charge made to cover the additional cost of providing and maintaining circuits and facilities outside the base rate area, for special services and off-premise extensions.

Type 1 - Owned by the Company
Type 2 - Owned by the customer

FCC - Federal Communications Commission-Federal regulator body on communications.

FACILITIES - All property and means owned, operated, leased, licensed, used, furnished, or supplied for, by or in connection with the rendition of telephone service.

FLAT RATE SERVICE - Service furnished at a fixed monthly charge, including extended area service, where applicable, which provides unlimited local calling.

FOREIGN ATTACHMENT - Lines, instruments, appliances, or apparatus not owned or furnished by the Company.

FOREIGN CENTRAL OFFICE - Any central office other than that which serves the area in which the customer is located.

FOREIGN EXCHANGE - Any other exchange but that in which the customer is located.

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S26. DEFINITIONS

FOREIGN EXCHANGE LINE MILEAGE - The measurement applying to that portion of a central office line connecting customer with a foreign central office, from the common boundary line to the customer's station, for which a monthly charge is made in addition to the base rate for exchange service.

FOREIGN EXCHANGE SERVICE - Telephone exchange service furnished to a customer through a central office of an exchange other than the exchange regularly serving the area in which the customer is located.

GRADE OF SERVICE - The terra used in describing exchange service with respect to the number of main telephones which may be connected to a central office line. (One-party, two-party, four-party)

HARM - Harm as defined by the FCC consists of "electrical hazards to telephone company personnel, damage to telephone company equipment, malfunction of telephone company billing equipment, and degradation of service to persons other than the user of the subject terminal equipment, his calling party."

INDIVIDUAL LINE - (or 1-party line) A classification of exchange service furnished under the provision that no other subscriber shall be served by the circuit connecting such station with the central office subscriber.

INITIAL SERVICE PERIOD - The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

INSTALLATION CHARGE - A nonrecurring charge applying to the provision of certain items of equipment or facilities, as distinguished from the service connection charge applicable for establishment of basic telephone service.

INTERCOMMUNICATING SYSTEM - An arrangement involving two or more stations which enables a user to signal and connect with other stations in the system.

INTEREXCHANGE CHANNEL - That portion of a channel which connects stations in two or more exchanges.

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JOINT USE OF SERVICE - A person, firm or corporation whose use of the subscriber's service is not contemplated under the terms of the subscriber's contract, but who, subject to the consent of the subscriber and the rules and regulations specified in this Price list, is privileged to use the subscriber's service.

KEY LINE - A circuit connecting a key system with a central office.

KEY LINE TELEPHONE SERVICE - A service that enables access lines to terminate in an expandable multi-button telephone set utilizing common equipment which continuously connects a subscriber to a switching center (exchange) or common carrier operating center.

LEASE LINE - A channel tying together two or more points in the exchange area for the sole use of the subscriber. It is terminated at each point on the subscriber owned equipment and is not connected to the central office switching equipment.

LINK UP ALABAMA - Link Up Alabama provides subsidized assistance Qualifying low income households by providing a credit to the installation and connection charges applicable to the provisioning of residence service.

LOCAL ACCESS AND TRANSPORT AREA (LATA) - Geographic area established for the purpose of defining the territory within which a Bell Operating Company may offer its telecommunications services.

LOCAL CHANNEL - That portion of a channel which connects a station to an interexchanging channel or a channel connecting two or more stations within an exchange area.

LOCAL MESSAGE - A completed communication between customer's stations located within the same exchange area or local service area.

LOCAL SERVICE AREA - The area within which telephone service is furnished customers under a specific schedule of exchange rates and without toll charges. A local service area may include one or more exchange areas.

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S26. DEFINITIONS

LONGITUDINAL VOLTAGE - The ratio of the absolute value of longitudinal voltage divided by metallic voltage in decibels (voltage) with the magnitudes of the longitudinal and metallic voltages obtained as follows:

- (1) A longitudinal voltage of 12.5 volts, r.m.s. is impressed;
- (2) No metallic voltage is impressed; and
- (3) The metallic voltage resulting from imbalance of the equipment is determined over a sufficient number or permutations of frequency and simulated loop current to specify the longitudinal balance of the equipment under test over frequency and loop current.

NOTE: (On Longitudinal Balance) The first two requirements are met if means are employed by test equipment to impress equal voltages with respect to earth ground, and the ring connection and earth ground.

LONGITUDINAL VOLTAGE - One half the sum of the potential difference between the tip connection and earth ground, and the ring connection and earth ground.

LOOP SIMULATOR CIRCUIT - A circuit consisting of a current source, variable from 20 to 160 miliamperes d.c. in parallel with an impedance consisting of 900 ohms \pm 1% in a series with 2.14 microfarads \pm 1%. Equipment connected to the loop simulator circuit shall be paralleled with this impedance, and tests shall be conducted over the full range of variation of the current source, both polarities, with sufficient time allowed for the 2.14 microfarad capacitor to charge to a steady-state condition.

MAINTENANCE OF SERVICE CHARGE - The charge for each visit by the Company to the premises of the customer, or authorized user, where the report results from the use of equipment provided by the customer, or authorized user.

MESSAGE - A completed telephone call, regardless of length of call or time and distance involved.

MESSAGE RATE - Local exchange service billed on a per-message basis.

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S26. DEFINITIONS

MESSAGE TOLL SERVICE OR MESSAGE TELECOMMUNICATION SERVICE (MTS) - The furnishing of facilities for subscriber's communications on an individual basis between rate centers.

- A. Person-to-Person: The MTS class of service where the person originating the call specifies to the Company operator or the communications assistant at the Alabama Relay Center a particular person to be reached. When the person originating such a call agrees to talk to anyone other than the one specified, the classification of the call remains person-to-person.
- B. Station-to-Station: The MTS class of service where the person originating the call either dials the telephone number desired, gives to the Company operator or gives to the communications assistant at the Alabama Relay Center the telephone number of the desired station and does not specify a particular person to be reached.

Three classes of Station-to-Station service are offered as follows:

1. Dial" is that Station-to-Station service in which a call is

(a) dialed by the customer, except when an operator

- reaches the called telephone number where facilities are not available for dial completion, or
- places a call for a calling party who is identified as being handicapped and unable to dial the call because of the handicap, or
- reestablishes a call which has been interrupted after the called number has been reached, or
- assists in the completion of calls between hearing and speech impaired Customers who use Telecommunications Devices for the Deaf (TDD) and users of ordinary telephones;

(b) billed to the originating number

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S26. DEFINITIONS

MESSAGE TOLL SERVICE OR MESSAGE TELECOMMUNICATION SERVICE (MTS)
(Cont'd)

B. Station-to-Station:(Cont'd)

(c) completed without the assistance of a Company operator, except that an operator may establish the call under one of the conditions listed in a., preceding or may record the originating telephone number where no automatic recording equipment is available; and

(d) not originated from a public or semipublic coin telephone.

2. "Dial Calling Card" is that Station-to-Station service in which a call is

(a) dialed by the customer, except when a operator

- reaches the called telephone number where facilities are not available for dial completion, or
- places a call for a calling party who is identified as being handicapped and unable to dial the call because of the handicap, or
- reestablishes a call which has been reached or interrupted after the called number has been, or
- assists in the completion of calls between hearing and speech impaired Customers who use Telecommunications Devices for the Deaf (TDD) and users of ordinary telephones;

(b) billed to the customer's Company Calling Card number; calls through the Alabama Relay Center may be billed only to an Alabama Calling Card Number; and

(c) completed without the assistance of a Company operator, except that an operator may establish the call under one of the conditions listed in 1., preceding, or may record the customer's Company Calling Card Number.

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S26. DEFINITIONS

MESSAGE TOLL SERVICE OR MESSAGE TELECOMMUNICATION SERVICE (MTS)
(Cont'd)

B. Station-to-Station: (Cont'd)

3. "Operator" is that Station-to-Station service other than "Dial" or "Dial Calling Card". Operator Station-to-Station includes Station-to-Station calls which originate at a public or semi-public coin telephone and do not qualify as "Dial Calling Card" calls.

MILEAGE - The measurement upon which charges are computed for Foreign Exchange, tie lines and private lines.

MINIMUM CONTRACT PERIOD - The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

MISCELLANEOUS COMMON CARRIERS - Miscellaneous Common Carriers, as defined in Part 21 of the Federal Communications Commission Rules, are communications common carriers which are not engaged in the business of providing either a public landline message telephone service or public message telegraph service.

MISCELLANEOUS SERVICE - Service not regularly furnished with the various classes of exchange service.

MOBILE TELEPHONE SERVICE - A communication service provided by means of radio frequencies through a land radio telephone base station. Connections may be established between a wire station and a mobile or fixed unit or between two mobile or fixed units.

MOVE - A transfer of telephone service from one location to another on the same premise where there is no interruption of service other than is incident to the work involved. Transfers of telephone service from one premise to another or from location to another on the same premise involving a break in the continuity of service and resulting in cessation of local service charges are not considered as moved, but as new service, and service charges may be applicable.

NETWORK ACCESS CHARGE - This covers the Company cost for interfacing the national network to the subscriber's facilities.

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NETWORK CONTROL SIGNALING - The transmissions of signals used in the telecommunications system which perform functions such as supervision (control, status, and charging signals), address signaling (e.g., dialing) calling and called number identification, audible tone signals (call progress signals indicating reorder or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operation of switching machines in the telecommunications system.

NETWORK CONTROL SIGNALING UNIT - The terminal equipment furnished, installed, and maintained by the Company for the provision of network control signaling.

NETWORK INTERFACE DEVICE (NID) - A standard FCC Registration Program jack or equivalent that is installed by the Company as part of the network access line on a customer's premises at a location determined by the Company which is accessible to the customer and consistent with RCC Registration regulations governing the location of the network interface. The network interface is located on the customer's premises and serves as the point of connection for all premises services to the telecommunications network.

NETWORK TERMINATING WIRE - Wire installed for network service for a specific customer and used to connect the intrabuilding network cable or the outside plant distribution facilities to the Network Interface.

NEW SUBSCRIBER - Applicants having no basic monthly service or those subscribers changing service premises.

NONLISTED TELEPHONE - An exchange station which has the listing omitted from the telephone directory but listed in the directory assistance records.

NONPUBLISHED TELEPHONE - An exchange station which has the listing omitted from both the telephone directory and directory assistance records at the customer's request.

PREMISES - The building, portion or portions of a building on continuous property used and/or occupied at one time by the customer in the conduct of his business or as a residence. Where floor space adjoining buildings is made continuous at one or more floor levels, all floor space in both buildings is considered the same premises insofar as the customer who uses and occupies such continuous floor space is concerned, the two buildings otherwise being considered as separate buildings.

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S26. DEFINITIONS

PREMISES WIRE - All wiring within the same building or between buildings on the same continuous property of a customer and located on the customer's side of the network interface. In the absence of a network interface, all wiring on the customer's side of the first point of connection at a customer's premise.

PRIVATE BRANCH EXCHANGE SERVICE - An arrangement of equipment consisting of switching apparatus with attendant's telephone, trunks to a central office and stations connected with the switching apparatus, providing for intercommunication between these stations and communication with the general exchange and interexchange systems. Throughout this Price list, the commonly used abbreviation "P.B.X," will be substituted for the words Private Branch Exchange.

PRIVATE BRANCH EXCHANGE TRUNK - A circuit connecting a private branch system with a Central Office.

PRIVATE LINE - A circuit provided to furnish communication between two or more instrumentalities directly connected to it. Such instrumentalities do not have access to the general exchange and interexchange networks.

PUBLIC TELEPHONE - An exchange station, either attended or equipped with a coin collecting device, designed and placed for use by the public in general at locations chosen or accepted by the Company.

REGRADE - A change in the classification of service.

REGISTERED PROTECTIVE CIRCUITRY - Separate, identifiable and discrete electrical circuitry designed to protect the telephone network from harm, which is registered in accordance with the rules and regulations of Part 68 FCC.

RESIDENCE SERVICE - Telephone service furnished to customers when the actual or obvious use is for domestic purposes.

RESTORATION CHARGE - A charge applying to restore service following a temporary suspension of such service for nonpayment of charges.

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ROTARY HUNTING - Routes a call to an idle station line in a prearranged group when the called station line is busy.

- a. Terminal - The hunt always starts with the called station line and ends with the last station line in the prearranged group completing the call to the first idle station line encountered. Unless the first station line is called, only a portion of the group is tested.
- b. Circular Hunting - The hunt starts with the called station line and always proceeds in a prearranged order to test all lines in the group once, completing the call to the first idle station line.

SEMI-PUBLIC TELEPHONE - An exchange station, equipped with a coin collecting device, designed for a combination of customer and public use at locations more or less public in character. Semipublic telephone service is considered as a form of customer service.

SERVICE CHARGE - A nonrecurring charge applying to the establishment of telephone service for a subscriber and subsequent alterations to that service.

SERVICE ORDER CHARGE - The charge for receiving and recording information and/or taking action in connection with a subscriber or applicant and processing the necessary data.

SUBSCRIBER - See "CUSTOMER".

SWITCH - A unit of dial switching equipment which provides interconnection between station lines or trunks.

TARIFF - The rates, charges, rules and regulations adopted and filed by the Company and approved by the Alabama Public Service Commission.

TELEPHONE COMPANY - See "COMPANY".

TELEPHONE NUMBER - A designation assigned to a telephone station or private branch exchange necessary for placing calls to the telephone station or private branch exchange for identification in the assessment of message charges, etc.

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TERMINAL EQUIPMENT - All equipment provided by common carriers and located on customer premises except over voltage protection equipment, coin-operated or pay telephones, and multiplexing equipment to deliver multiple channels to the customer. Mobile radio equipment transmit earth stations are also not considered to be terminal equipment.

TERMINATION CHARGE - A charge applying when a customer discontinues an item of service or equipment prior to the expiration of the initial service period designated for such item.

TIE LINE - A circuit connecting two private branch exchange systems for the purpose of interconnection between the stations connected with such systems.

TIE LINE MILEAGE - The measurement on which the rates for tie lines connecting customer's switchboard is based.

TOLL CALL - A call to a point outside the local calling area of an exchange for which a long distance charge applies.

TOLL CENTER - A telephone switching center at which the operations (manual or dial) function (message timing, switching, and recording) takes place in connection with the provision of toll message service.

TOLL LINE - A circuit used exclusively for the transmission of messages between points located in different exchange areas where specific charges for each such message are applicable.

TOLL RATE - The initial period charge prescribed for toll messages based upon a minimum initial period and distance between exchanges.

TOLL SERVICE - Toll Service (Long Distance Service) is that part of the total telephone service rendered by the Company which is furnished between customers in different exchange areas in accordance with the rates and regulations specified in the Company's Toll Price List.

TOUCHTONE CALLING SERVICE - A classification of exchange service whereby calls are originated through the use of pushbuttons in lieu of rotary dials.

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S26. DEFINITIONS

TRUNK LINE - A circuit over which customers' messages are sent between two central offices or between a central office and a private branch exchange system.

UNDERGROUND SERVICE CONNECTION - A customer's "drop" wire which is run underground from a pole line or an underground distributing cable.

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S26.2 ACRONYMS AND ABBREVIATIONS

ABH - Average Busy Hour

ACCUNET - AT&T Switched Data Service Network

AND - Automatic Network Dialing

ARC - Alabama Relay Center

ATTCOM - AT&T Communications

ATTIS - AT&T Information Services

ATUR - Automatic Telephone Using Radio (Cellular System)

BCR - Billing, Collecting, Remitting

BHC - Busy Hour Calls

BNS - Bill Number Screening (TSPS)

BOC - Bell Operating Companies

BRA - Base Rate Area

BV - Busy Verification

CALC - Customer Access Line Charge

CCB - Coin Collecting Box

CCIS - Common Channel Inter-Office Signaling

CCLC - Common Carrier Line Charge

CDA - Coin Detection and Announcement

CDR - Call Detail Recording

CDRR - Call Detail Recording and Reporting

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S26.2 ACRONYMS AND ABBREVIATIONS

CIC - Carrier Identification Code

CMRS - Cellular Mobile Radio Telecommunications Service

COCOT - Customer Owned Coin Operated Telephone

CPE - Customer Premises Equipment

DDD - Direct Distance Dialing

DID - Direct Inward Dialing

DOJ - Department of Justice

EAS - Extended Area Service

ECA - Exchange Carrier Association

EDA - Embedded Direct Analysis

FCC - Federal Communications Commission

FGA - Feature Group A

FGB - Feature Group B

FGC - Feature Group C

FGD - Feature Group D

FX - Foreign Exchange

IXC - Interexchange Carrier

ISDN - Integrated Services Digital Network

KTS - Key Telephone System

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S26.2 ACRONYMS AND ABBREVIATIONS

LATA - Local Access and Transport Area
LCR - Least Cost Routing
LEC - Local Exchange Company
LMS - Local Measured Service
MTS - Message Telecommunications Service
NECA - National Exchange Carrier Association
NID - Network Interface Device
ONA - Open Network Architecture
PBX - Private Branch Exchange Service
PIN - Personal Identification Number
PL - Private Line
POP - Point of Presence
PSN - Public Switched Network
RBOC - Regional Bell Operating Company
RCC - Radio Common Carrier
RCF - Remote Call Forwarding
SLC - Subscriber Line Charge

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S27. DIRECTORY LISTINGS

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S27. DIRECTORY LISTINGS

S27.1 GENERAL

- A. Directory listings encompassed by this Price list are applicable to listings in the alphabetical section in the telephone directory covering the exchange from which such customers receive service.

S27.2 CONDITIONS

- A. Primary listing which may include the name, address and telephone number of the individual, organization, firm or corporation for whom the service has been contracted will be furnished without additional charge.
1. Listings will be limited to such information as is necessary for identification to facilitate use of the service.
 2. The length of a listing may be limited by the use of abbreviations where the clarity of the listing and the identification of the customer will not be impaired.
 3. The Company may refuse to insert any listing which in its judgment does not facilitate the use of the directory.
- B. An additional listing may include the same address and telephone number as the primary listing, except that a different address may be shown for off-premises stations located on other premises occupied solely by the customer. Additional listings may be furnished with businesses which occupy the same premises at the rates shown in section S27.3 (See Joint Use of Service.)

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S27. DIRECTORY LISTINGS

S27.2 CONDITIONS (Cont'd)

- C. An alternate call listing refers to a calling party to certain other telephone numbers after business hours or on Sundays or holidays or if there is no answer on the first listed number. Where the alternate call number is to be that of another customer, the listing will be furnished only with written approval of the other customer.
- D. A foreign or noncustomer listing may be furnished customers requesting that their listing be included in a directory of an exchange other than that from which service is rendered. The rate of a foreign company listing will be the rate applicable in the directory where the listing appears.
- E. Unlisted service is the withholding of a customer's listing from the printed telephone directory. The number may be obtained from the information operator.
- F. Nonpublished service is the withholding of a customer's listing from both the telephone directory and information records.
 - a. The rate for nonpublished service is specified in Section 27.3
- G. The charges for additional, alternate unlisted or unpublished listings begin on the day the information records are posted.

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S27. DIRECTORY LISTING

S27.2 CONDITIONS (Cont'd)

- H. The length of contract period for directory listings, where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is distributed to the customers to the day the succeeding directory is distributed to the customers. Unless the listing no longer serves the customer because of disconnection, removal, etc., of the service, the minimum contract period will be for 30 days.
- I. A dual name listing consists of a surname, two given names, the address and telephone number. A dual name listing may be provided for residence subscribers when either the two names listed are those of persons sharing the same surname and live at the same address or the two names listed are those of one person known by both names. This listing may be a primary listing of an additional listing provided at the Price listed rates.

S27.3 RATES

A. Primary Service Listings

	Monthly <u>Rate</u>
1. Additional or alternate listings, per line of information requested by the customer	\$1.00
2. Unlisted, each (see CONDITION E.)	1.00
3. Nonpublished, each (see CONDITION F.)	1.00
4. Dual Name Listing (see CONDITION I.)	1.00

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S28. SUPPLEMENTAL EQUIPMENT

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S28. SUPPLEMENTAL EQUIPMENT

S28.1 IMPAIRED HEARING EQUIPMENT

A. General

Special equipment items for the hearing impaired may be leased or sold at the Telephone Company's option. Rates are available at the Business Office.

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S100. RESERVED FOR FUTURE USE

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S200. RESERVED FOR FUTURE USE

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