CALLING FEATURE USER GUIDE

WOW!
It's that kind of experience.

The following commands are effective for Phone Service in these areas beginning May 16, 2016:

· Residential Phone in AL, FL, GA, SC, TN

· In some locations within Valley, AL and Dothan, AL, older commands may still apply

Feature	Enable Code	Disable Code
Anonymous Call Rejection	*77	*87
Auto Call Back	*66	*86
Automatic Recall	*69	*89
Call Forward Busy Line	*90	*91
Call Forward Don't Answer	*92	*93
Call Forwarding	*72	*73
Call Hold	*52	
Caller ID Blocking Per Call	*67	
Caller ID Blocking Per Call (Present Number If Disabled)	*82	
Calling Name And Number Delivery	*65	*85
Cancel Call Waiting	*70	
Customer Originated Trace	*57	
Do Not Disturb	*78	*79
Pin Change (Commonly Used For Remote Access To Call Forward)	*319	
Priority Call/Distinctive Ring Call Waiting (DRCW)	*61	*81
Selective Call Acceptance	*64	*84
Selective Call Forwarding	*63	*83
Selective Call Rejection	*60	*80
Speed Call Long List	*75	
Speed Call Short List	*74	
Voicemail Access	*98	

Additional Support

Additional user guides and tutorials to assist you with your WOW! services can be found at **http://www.wowway.com/support/phone/**.

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