

The following commands are effective for Phone Service in these areas beginning:

Illinois - May 23, 2017

Cleveland - July 18, 2017

Evansville - May 25, 2017

Columbus, OH - July 19, 2017

Michigan - July 11, 2017

| Feature                                                         | Enable Code | Disable Code |
|-----------------------------------------------------------------|-------------|--------------|
| Anonymous Call Rejection                                        | *77         | *87          |
| Auto Call Back                                                  | *66         | *86          |
| Automatic Recall                                                | *69         | *89          |
| Call Forward Busy Line                                          | *90         | *91          |
| Call Forward Don't Answer                                       | *92         | *93          |
| Call Forwarding                                                 | *72         | *73          |
| Call Hold                                                       | *52         |              |
| Caller ID Blocking Per Call                                     | *67         |              |
| Caller ID Blocking Per Call (Present Number If Disabled)        | *82         |              |
| Calling Name And Number Delivery                                | *65         | *85          |
| Cancel Call Waiting                                             | *70         |              |
| Customer Originated Trace                                       | *57         |              |
| Do Not Disturb                                                  | *78         | *79          |
| Pin Change<br>(Commonly Used For Remote Access To Call Forward) | *319        |              |
| Priority Call/Distinctive Ring Call Waiting (DRCW)              | *61         | *81          |
| Selective Call Acceptance                                       | *64         | *84          |
| Selective Call Forwarding                                       | *63         | *83          |
| Selective Call Rejection                                        | *60         | *80          |
| Speed Call Long List                                            | *75         |              |
| Speed Call Short List                                           | *74         |              |
| Voicemail Access                                                | *98         |              |

## Additional Support

Additional user guides and tutorials to assist you with your WOW! services can be found at <http://www.wowway.com/support/phone/>.