



WOW! Honored with Cablefax Top Ops Independent Customer Service Award

Telecommunications provider recognized for exceptional customer service across its 19 markets

Denver, Colo. – July 30, 2019 – [WOW! Internet, Cable & Phone](#) (NYSE: WOW), a leading broadband and communications service provider, has been awarded the Cablefax Top Ops Independent Customer Service Award for outstanding achievement in customer service.

In its 20th year, WOW! has a deep and rich heritage of providing award-winning customer service. Employees at WOW! share a passion for delighting customers with friendly service and quality products at affordable prices. To maintain this level of customer service, WOW! surveys its customers to measure success and identify areas of improvement. Armed with the knowledge of what's important to its customers, the company delivers products like Whole-Home WiFi and customer experiences that live up to its name.

“As we celebrate 20 years of serving WOW! customers, we are honored to be recognized with this award,” said Teresa Elder, CEO of WOW! “This customer service award reinforces the work each WOW! employee does to fulfill our vision of connecting people to their world through the WOW! experience: reliable, easy and pleasantly surprising, every time.”

The Cablefax Top Ops award honors individuals and companies that represent the best in a variety of areas including marketing, technology, finance, lifetime achievement, customer service and community involvement. The full list of winners are available [online](#) and will be featured in a special Cablefax Top Ops issue that is scheduled to publish later this year.

To learn more about WOW!, please visit www.wowway.com.

About WOW! Internet, Cable & Phone

WOW! is one of the nation's leading broadband providers, with a service area that passes over three million residential, business and wholesale consumers. WOW! provides service in 19 markets, primarily in the Midwest and Southeast, including Illinois, Michigan, Indiana, Ohio, Maryland, Alabama, Tennessee, South Carolina, Florida and Georgia. With an expansive portfolio of advanced services including high-speed Internet services, cable TV, phone, business data, voice, and cloud services, the company is dedicated to providing outstanding service at affordable prices. Visit wowway.com for more information.

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